**First Name of Application CV No 1644336**

Whatsapp Mobile: +971504753686



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**OBJECTIVE**

Systems Administrator and customer support engineer with 9 years of hands on IT experience seeking full time position. Comes with impeccable references and a trackRecord of being given increasing amounts of responsibility.

**TECHNICAL SKILLS**

 Desktop/Laptop Systems Maintenance

 IT Systems Security

  LAN Equipment Configuration

 Microsoft Exchange Server 2007/2010

  Microsoft Server 2000/2003 /2008/2008R2

 Software/OS: Windows XP/VISTA/WIN7/WIN8/Microsoft Office 2003/2007/2010

**CERTIFIED**

 Microsoft Certified Systems Engineer [MCSE]

 Cisco Certified Network Associate [CCNA]

**PROFESSIONAL**

**EXPERIENCE**

**IT Gateway Solution,**Erode, [India] **2011**Mar -**2015**Nov

System Administrator.

Technical support in Microsoft technologies such as Win2003 & Win2008R2 server,

(Hyper-V.VPN.DNS.DHCP.NAT.WDS.WSUS.ADS), and VMware.

ExchangeServer 2010(Creating Mailbox Database, Configuring Mail Size and Storage

OfSingle Users and Organization, Message Delivery Restriction,

Transport Rules, Journaling, Creating Groups,

Membership Approval, Configuring Outlook Express)

Email messaging support configurations, troubleshooting

Active Directory Services(Installing Active Directory, Configuring sites and services,

Active Directory Backup and Restore)

Account management,(Account creation, deletion, modification and reset password,

Set up new user accounts and computers)

Groups Policy Management (GPEDIT)

Administrate of Backup and Restore (Symantec).

Skill(s): Microsoft O/S (Win XP, Win Vista, Win7,Win8), Microsoft Office 2007 and 2010.

Windows installation and configure (Clean Installation, Heavy Touch, Light Touch, Multi Boot VHD)

Troubleshoot/setup/install network printers and N/W devices.Wireless setup and configuration,

Strong technical knowledge in Troubleshooting of PC/Notebook, Network and Server related problems.

Onsite support and resolution to technical issues involving network connectivity, network resource Access,

**Agility Logistics,**Dubai, United Arab Emirates [**UAE**] **2006** Sep **– 2010**Sep

IT Staff

Maintained and supported 300+ desktops running Windows XP,

Troubleshot all Hardware and software problems on the Windows platform.

Responsible for creating and maintaining user accounts, troubleshooting in

Hardware and software issues and supporting end users.

Provided technical support for Windows 2003 based network consisting of

195 full time users.Design, create, configure and troubleshooting in network,

Administering the company network and adding users, performing backup,

Troubleshooting problems related to the infrastructure of the network

Trained the operations staff and other departments how to best utilize the

Warehouse distribution system.Resolvingofdesktop PC, servers, network problems,

Software and Application Package Installation & Trouble Shooting, Installation and

Maintain Systems Peripherals.Backup from the server – Daily and monthly basis.

Troubleshoot in (all desktop related issues, hardware and software), all end-users within the company,

Technical support in Microsoft technologies such as Win2003

Active Directory Services (Installing Active Directory, Configuring sites and services,

Active Directory Backup and Restore)

Account management,(Account creation, deletion, modification and reset password,

Set up new user accounts and computers)

Groups Policy Management (GPEDIT)

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Skill(s): Microsoft O/S (Win XP, Win Vista, Win7), Microsoft Office 2007 and 2010.

**EDUCATION**

University Degree in Master of Business Administration – MBA( System)..

PG Diploma in Computer Application **–**PGDCA

**PERSONAL DETAILES**

Nationality - Indian

Language known - English. Hindi.Tamil.