**First Name of Application CV No 1644456**

Whatsapp Mobile: +971504753686



To get contact details of this candidate Purchase our CV Database Access on this link.

<http://www.gulfjobseeker.com/employer/services/buycvdatabase.php>

**SUMMARY**

Career Objective

To secure a position where my existing skills in the areas of Information Technology and to use my skills in the best possible way for achieving the company’s goals.

Technical Proficiency

* Programming Languages: PHP, Visual Basic, C/AL
* Operating Systems: Windows
* Tools and Technologies: CRM, Microsoft Office, Adobe Dreamweaver, Adobe Flash, Microsoft Dynamics Navision, LS Retail, SQL
* Databases: SQL

**PROFESSIONAL EXPERIENCE**

**Retail Software Associates Corp.**

3501 Raffles Corporate Center F. Ortigas Jr. Road,

Ortigas 1605 Pasig City, Philippines

Software Engineer (Nov 2014 – March 2016)

* Responsible for Report Customization
* Responsible for Page Customization
* Responsible for Code Unit Customization
* Responsible for Mall Connectivity Object Customization

**Projects:**

All Value Holdings Corp. – SAP Integration

* Create XML ports that creates Inbound XML files from NAV System inserted to SAP System
* Create XML ports that import Outbound XML files from SAP System inserted to NAV System

Retail Software Associates Corp. – NAV 2015 PH Localization

* Create System Reports that fulfill PH Financial System Requirements
* Redesigning page or GUI base on Users Standard Requirements

Bow and Wow – Membership Upgrade

* Create customizations on membership process

Healthy Options – Membership Upgrade and Downgrade

* Manage rehabilitation of Membership Process
* Manage to update all membership info from stores to head office
* Manage Membership Loyalty Process

Service Desk Team Leader (Jul 2014 - Nov 2014)

* Responsible for assigning tasks to support teammates
* Responsible for attending weekly operations meeting with other vendors of Starbucks
* Responsible for Support Team Schedules
* Responsible for Support Team weekly reports
* Responsible for Supports Clients in using Microsoft Dynamics Navision and LS Retail

Service Desk Analyst (Apr 2013 - Jul 2014)

* Supports Clients in using Microsoft Dynamics Navision and LS Retail
* Responsible for logging support case ticket
* Supporting technical problems in POS and Desktop/Back office of Starbucks Stores
* Responsible for Month End Sales Posting of Starbucks (Rustan Coffee Corporation)
* Provides remote support or onsite support for clients
* Responsible for deploying updates to all Starbucks stores
* Responsible for re-imaging of POS and Back office
* Responsible for maintaining of POS and Back office database
* Responsible for Mall connectivity setup of Starbucks Stores specially in SM Malls using COIN system

**College of Arts and Sciences Deans Office**

Nueva Ecija University of Science and Technology

Gen. Tinio, Cabanatuan City, Nueva Ecija, Philippines

Student Assistant (Jun 2010 – Nov 2010)

* Responsible for record keeping in Dean’s Office
* Responsible for delivering documents to other department’s office
* Responsible for assisting student’s concern

**ON the JOB TRAINEE**

**Philhealth-Tarlac City Service Office**

Tarlac City, Tarlac, Philippines

Clerk and Encoder (Apr 2012 – May 2012)

* Responsible for assisting Philhealth members
* Responsible for encoding members details and other records
* Responsible for organizing members records

**Leasing Department**

NE Pacific Mall Maharlika Highway, Cabanatuan City, Nueva Ecija, Philippines

Clerk and Encoder (Apr 2011 – May 2011)

* Responsible for assisting mall tenant concern for their leasing details
* Responsible for encoding mall tenant records
* Responsible for organizing tenant records

**SEMINARS/ TRAININGS ATTENDED**

* Career Management, Customer Support and Professionalism
* I.T. Entrepreneurship
* Values Formation
* English Proficiency for I.T. Professionals
* Web Development
* Cyber Crime Law and Ethics for I.T. Professionals
* 1st Nueva Ecija ICT Caravan

**EDUCATIONAL BACKGROUND**

**Bachelor of Science in Information Technology**

**Major in Programming**

Nueva Ecija University of Science and Technology

Cabanatuan City, Nueva Ecija, Philippines

School Year 2009-2013

**PERSONAL DATA**

Age: 24

Date of Birth: April 29, 1991

Nationality: Filipino

Status: Single

Height: 5feet 7 inches