**First Name of Application CV No:** **1651086**

Whatsapp Mobile: +971504753686



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**OBJECTIVE:**

To join in multi-cross cultural organization wherein I can contribute my skills and experience that will benefits the company; to be recognized in an excellence meeting business objective that will lead into an opportunity of continues growth.

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**PROFESSIONAL EXPERIENCE(S):**

**EMAAR HOSPITALITY GROUP (January 2015 – present)**

The Address Hotel-Dubai Mall

Ala Carte restaurant - Captain

**Emirates Leisure Retail LLC ( MARCH 2012 – November 2015)**

**COSTA COFFEE**

Mall of Emirates - Dubai

Barista / Dine in Service

**Emaar Hospitality Group ( June 2011- March 2012)**

Waiter Banquet

Egypt

**Dusit Tani Lekview ( November 2010 – June 2011)**

Waiter Room Dining

Egypt

**Swiss in Hotel ( October 2008 – March 2009)**

Main Restaurant

Dine in Service - Waiter

Egypt

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**Trainings Attended & Certifications:**

* Handling telephone skills
* Up-selling
* Cross selling
* Handling guest complains
* Service excellence
* Quality of Service
* Basic food Hygene
* Food & Beverage Training
* Fire safety
* SOS ( Sequence of Service)
* Lobster Ink Hospitality
* HACCP

**Skills**

* Knowledgeable how to make coffee and latte art
* Know how to deal with different nationalities/communication skills
* Cashier / using Micros Operation system
* Good customer service
* Food and Beverage Knowledge

**Educational Attainment:**

**General Secondary School**

Egypt

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**Personal Information:**

**Home Country Address:** Egypt

**Date of Birth:** February 02, 1987

**Gender**: Male

**Civil Status:** Single

**Height:** 5’7’’

**Weight:** 65 kg.

**Nationality**: Egyptian

**Language(s):** Arabic (mother tongue), English