**First Name of Application CV No:** **1651200**

Whatsapp Mobile: +971504753686



**PERSONAL SUMMARY**

I am a presentable and sales hungry individual who can thrive in any fast paced and commission based retail environment. I have ‘can do’ attitude required to be able to get things done. I can communicate well with customers and demonstrates a helpful attitude at all times on the shop floor. I have a flexible and positive approach to everything and I am able to work effectively on my own and as part of a team.

**PROFESSIONAL EXPERIENCE**

“**AL JABER OPTICAL”** UAE January 2015 – Current

**Position: SALES CONSALTANT**

Playing an important in the team with a strong desire to drive sales every day. Using my multilanguage skills (Russian, Turkish etc.) to serve tourists from CIS and Turkey with best customer service in their own language.

**Responsibilities:**

* Greet customers coming to the store and serve them with excellent care and product knowledge.
* Answer incoming customer phone calls with full information they need.
* Make daily sales reports at the close of every working day.
* Respond to emails and resolve customer concerns

“**ALTIN RETAIL STORE”** RUSSIA. March 2012 – August 2014

**Position: SALES ASSOCIATE**

Responsible for delivering a friendly service, smiling, greeting and making eye contact with every customer that comes to the store. Playing an active role in providing a positive customer experience and driving sales.

**Responsibilities:**

* Demonstrate best customer service.
* Be passionate about work, have positive energy in any circumstances
* Lead the sales team and bring top sales results

**“EUROPA EXCLUSIVE”** Uzbekistan August 2011- March 2012

**Position: SALES ASSOCIATE**

**Responsibilities:**

* Greet the customers with the best and nice way
* Show them professional assistance and be honest in communication
* Take initiatives all time when needed
* Represent the brand in a professional manner

**“TURKUAZ” RETAIL STORE** Uzbekistan, June 2010-August 2011

**Position: SALES ASSISTANT**

**Responsibilities:**

* Greet customers and ascertain what each customer wants or needs;
* Recommend, select, and help locate or obtain merchandise based on customer needs and desires;
* Answer questions regarding the store and its merchandise.
* Know the features of all the products

**EDUATION**

**Bachelor’s Degree**

* Tashkent Financial Institute 2006-2010

**LANGUAGES**

* English(fluent)
* Russian(fluent)
* Uzbek(native)
* Turkish(fluent)

**SKILLS**

**Software**

* Microsoft Word (excellent), Microsoft Excel (excellent) and Power Point (excellent).

**Social**

* Efficient, fast learner and flexible with the ability to finish task on time, can work under pressure
* Problem solving – thinking things through in a logical way.

**PROFESSIONAL** First Aid Qualified (have completed the training)