***TECHNICAL SKILLS:***

**Operating Systems:** *iOS for apple Mac, Windows XP, Vista, 7, 8; Windows Server 2003, 2008, 2012; Linux including Ubuntu.*

**Microsoft Suite Applications:** Microsoft Office, Visio, and Outlook**.** Microsoft PowerPoint *for visual presentations during events*.

**Knowledge in programming languages:** Java, C++, HTML, CSS.

**Knowledge in using:** MySQL, Unity 3D/JS and C#, SAP Business One.

**Data communications and networking:** Background in *Cisco 1* and *Cisco2* networking.

**Proficient with graphic design tools:** Adobe Photoshop, Adobe Flash, Adobe Light Room, and Macromedia Flash *animation.*

***Freelance graphic artist:*** *Background in 2d, 3d drawing, and animation.*

**Hardware and network troubleshooting:** *Printer, Personal Computers, Laptops, and Network Router. Installation support with different software applications and hardware installation.*

**Database Management Systems, Systems Analysis and Design and Programming Languages:** *We were tasked to develop a functional Database system and a functional website with database and analysis design as academic requirement.*

**Proficient** in speaking *English* and *Filipino*.

**Knowledge in Audio Setup** *(Speakers, mixers, lights, and amplifiers)* **and Visual Setup***(Projector via VGA or HDMI to laptop or desktop for functions or events)*

***SOFT SKILLS:***

* + Ability to work with a team and lead as a good example.
  + Has a great strength in socializing with other people.
  + Leadership and supportive skills.
  + Fast learner and flexible in learning new software applications.
  + Ability to express thoughts clearly and thoroughly in writing.
  + Excellent customer service skills.
  + Creative and always thinking outside the box.
  + Very adaptive with every workgroup environment.
  + Fluent in speaking, writing and reading in English.

***PROFESSIONAL EXPERIENCE:***

*INTERNSHIP* – *academic requirement*

**Skills Acquired:**

Quality assurance, Product tester and evaluator, basic skills learned in Game development, Game Development tools used: *Unity3D, KODU game lab*, *Construct 2*.

Hardware troubleshooting (Printers, Laptops, Electronic Devices)

*IT TECHNICAL SUPPORT*

**Company Name:** Shell JKM Gasoline Station

* Hardware Troubleshooting:  *2 Personal Computers, which includes the main server & cashier booth*, *1 laptop, Printers, Network Routers, and CCTV software.*
* Network Troubleshooting and maintenance. *Changing network passwords weekly for security.*
* *Submitting reports necessary asked by the manager on a weekly basis regarding problem occurrences. (Inventory, Technical Evaluation)*
* *Formats computer, PC maintenance and software installations (Updates software applications, conducts tutorials for newly installed software applications)*
* *Install Hardware needed by the end-user.*
* *Backs-up important files. Conducting disk clean up of workstations.*

***EDUCATION:***

***University of Santo Tomas***

*España, Sampaloc, Manila, Philippines*

*Bachelors Degree in Computer Science, May 2014*

***SEMINARS AND TRAININGS ATTENDED:***

**SAP Business One Training PhilNits IT Passport Certification**

*November 2010 - March 2011 November 2011 – March 2012*

*November 2011 – March 2012*

**IBM DB2 Certification Microsoft Career Seminar**

*November 2011 – March 2012 April 2012 – May 2012*

**First Name of Application CV No:** **1657602**

Whatsapp Mobile: +971504753686

