**Objective:**

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To secure a position wherein I will be able to practice my knowledge and experience acquired from educational attainment, previous job and to belong to a company where I can acquire growth, loyalty and contribute positive change.

**Professional Experience**

* **Position: Software Test Analyst**

**Human Software Philippines Inc. (HQ in Australia)**

**December 2014 – December 2015**

**­­­­­­­­­­­­­­­­­­­­­Job description:**

* + Test systems using recognized test methodologies at all appropriate points of the development life cycle
	+ Design manual regression tests to verify the systems function as defined by the product specification/descriptions
	+ Provide input into the design of user acceptance criteria and documentation
	+ Provide feedback on suitability of the software for release
	+ Monitor and route support calls and provide expertise to the support team when needed/where possible
	+ Provide estimates for work in the domain of expertise
	+ Deploy software builds to the test environment
	+ Provide input into the analysis effort undertaken by the development team where appropriate
	+ Participate where feasible, in beta testing with customers and provide training and/or give advice in such sessions
* **Position: Software Support Coordinator cum Project Coordinator**

**Solutions LLC – Dubai, UAE**

**April 2014 – November 2014**

**Job description:**

* + Answer all incoming calls, transfer them to the appropriate person or take messages
	+ Verify and review all system faults that had been reported by customers
	+ Sending confirmations to the client once issues have been worked out
	+ Maintain records of all the errors that have been encountered by clients through Job Card System
	+ Document all error logs and report the progress of each issues on a weekly basis
	+ Assist in new project implementation by identifying all customer requirements
	+ Keep track of all the milestones that have been reached throughout the project implementation to ensure that the project schedule will be met on time
	+ Document all project statuses and report on a weekly basis
* **Position: Software Quality Assurance Tester**

**Electric Company**

**April 2012 – April 2014**

**Job Description:**

* + Verify and revise quality assurance standards as needed.
	+ Ensure that testing activities allow applications to meet business requirements and system goals, fulfill end-user requirements, and identify existing or potential issues.
	+ Collaborate with software/systems personnel in application testing, such as system, unit, regression, load, and acceptance testing methods.
	+ Make recommendations for improvement of applications to programmers and software developers or engineers.
	+ Test any new software to ensure integration into company systems meets functional requirements, system compliance, and technical specifications.
	+ Analyze formal test results in order to discover and report any defects, bugs, errors, configuration issues, and interoperability flaws.
	+ Assist in the development of change control processes, practices, and guidelines for new and existing technologies.
	+ Participate in developing, distributing, and coordinating in-depth end-user reviews for modified and new systems or applications.
* **Position: IT Trainee**

**National Power Corporation**

**April 2011 – June 2011**

**Job Description:**

* + Planning and undertaking scheduled maintenance upgrades.
	+ Talking to clients and computer users to determine the nature of problems responding to breakdowns.
	+ Investigating, diagnosing and solving computer software and hardware faults.

**Skills / Interests**

* Microsoft Office
* Red Mine Project Management Tool
* Selenium IDE
* Knowledgeable in creating test plans and test cases
* Knowledgeable in different kinds of software testing strategies
* Knowledgeable in creating software documentations
* Agile / Scrum development process
* Soap UI
* Macromedia Flash, Fireworks, Dreamweaver
* Oracle and Perl
* Linux and Ubuntu platforms
* MSSQL Server and MYSQL

**Educational Attainment**

Bachelor’s Degree in Information Technology

University of the East

SY 2008 – 2012

**Achievements**

Dean’s Lister : 1st Semester, SY 2011-2012

Academic Excellence Awardee: 1st Semester, SY 2011-2012

Dean’s Lister : 2nd Semester, SY 2010-2011

Academic Excellence Awardee: 2nd Semester, SY 2010-2011

Dean’s Lister : 1st Semester, SY 2010-2011

Academic Excellence Awardee: 1st Semester, SY 2010-2011

**Seminars / Trainings Attended**

 VMWare Seminar: September 2011

 Opportunities and Trends in IT: December 2011

 Effective Job Hunting Skills: February 28, 2012

 A.C.T.! Align, Connect and Transform: July 20, 2015

**Personal Information**

 Date of Birth : August 9, 1991

 Birth Place : Caloocan City, Philippines

 Age : 24 years’ old

 Civil Status : Single

**First Name of Application CV No :** **1657818**

Whatsapp Mobile: +971504753686

