### Career Summary

A graduate in Computer Application with over 8.1 years of vast experience in Banking Testing and knowledge of Test Methodologies and Processes. Excellent experience in the Banking operation

Having worked on various testing projects for clients like Citi Bank Singapore gained in-depth knowledge in end to end testing of banking and financial applications and operation for Citi Bank UAE, Egypt, Bahrain.

**Key Responsibilities Handled**

* Analysing business requirements and functional specification documents
* Preparation and review of test ware
* Preparation of Test Strategy document
* Defect analysis and reporting
* Co-ordination for the upload files in the live test region
* Identification of data requirements for scripts capturing
* Review of automated test scripts
* Handling core modules in System Integration Test (SIT) and User Acceptance Test (UAT) releases.
* Grooming the new team members in Deposit and Relationship Management System.
* Quality Delivery of Benchmark Test Ware

**Key Projects**

* Successfully handled core module of Eclipse version 1.0 and 1.5 in Live release
* Independently reviewed the test ware prepared by the test team for System Integration Testing
* Documentation of SNA,UWS current business process specification based on the understanding from the discussions/walkthrough sessions with the business users as part of Rainbow project
* Co-ordination with the Citi Bank IT Team for Functional and Stress Test Execution issue resolution and project tracking
* Co-ordination with the Citi Bank Business team for Functional System test execution - Test Status Reporting and Defects tracking

Achievements include independently managing simulation of all interface files for a critical Rainbow project. Experienced in managing teams and involved in training team members as well as review of Test Ware prepared.

**Prior Experience**

Worked as Senior Associate in Citi Bank, Singapore for eclipse system in TCS, Chennai, India prior joining Thinksoft / SQS.

### Areas of Expertise

* End to end testing process
* Test Planning and Execution
* Domain : Banking
* Product / Application :
	+ Core Banking – Eclipse / Flex cube
	+ Product : Deposit, RM, Charges verification, Proofing of account, Account opening and Maintenance
* Types of testing : User Acceptance Testing, System Integration Testing, Regression testing
* Defect Analysis and tracking to closure
* Test Management Tools - HP Quality Center
* Team task coordination

## Experience Summary

Successfully completed a number of Rainbow projects which involved modules such as RM, Deposits.

* Involved in Developing Test Cases based on the Scenarios
* Understood the scope of requirement and identified the business scenarios
* Responsible for preparing the Test Cases based on business scenarios
* Preparation of test plans, test cases and execution & reporting.
* Prepared Unit test cases as per the technical scenarios designed and executing those test cases
* Participated Client calls/ Meetings and communicating the status of the project to client
* Documented all the testing activities
* Performed the Functional Testing, Unit Testing and the Regression Testing

**Account Opening (Bahrain, CITI BANK)**

* All types of Account opening for Bahrain CITI Bank are been Quality checked
* Maintenance of the account such as linking of card, issue of card and other card maintenance
* Company account maintenance and opening are been Quality checked
* NESS check project are done
* Opening Account in Major Currencies.
* All Maintenance of an Accounts are done
* Closure of Accounts
* NESS Check All the Account opening Document
* Status change of Account (WHUNK, Inactive, Post No Debit, Post No Credit, Blocking/Unblocking)
* Compliance Check project
* Completed Internal certification on Compliance, Know Your Customer(KYC),NESS, Baking Operations
* UAT for Account opening
* Successfully supported for Rainbow Project of Citi Bank
* All type of Charges for Normal Branch Customer are charged manually

**Charges Verification for UAE Corporate Customer:**

Handling Charges verification of corporate customer around 2000 – 5000 customer daily. It is a process of downloading the report from System. Sorting all the charges in 11 segregations for checking the Charges of Corporate customer which was posted the previous day and the verifying of the charges with the concern file in which it need to be charged. Then all the Rectifications are sorted and correct the charges. Finally it is send to the Concern team for charging the same.

**Proofing of accounts (Singapore):**

* Reconciliation of NOSTRO accounts
* Identifying the unknown debit and credit
* Clearing of unknown debit and credit to concern department
* Submitting recon on monthly basis
* Following the unnecessary debit and credit in parking the funds to move to concern department

**Fund Transfer**:

* Internal Fund Transfer (LCY to LCY)
* International Fund transfer (LCY to FCY & FCY to FCY)

**Time Deposit:**

Handled all UAE-GCB, GCIB, Bahrain, Egypt process

CEEMEA Time Deposits (UAE, EGYPT, BAHRAIN)

* Good knowledge in SNA,UWS,FLEX CUBE systems
* Working for Global Consumer Banking for UAE client(EGYPT,BAHRAIN,DUBAI)
* Has spearheaded process enhancements for Bahrain which is cost save of $ 5000
* Daily proofing of suspense and sundry accounts of all currencies
* Handling deposit related queries
* Perform Control checks and ensure exceptions are followed and reviewed.
* Handled across all locations of very high volumes & pressures, which are skewed in month ends. Received client appreciations for the effective handling of the same
* Prepare and ensure accurate and timely based business reports and MIS to Management and clients.
* Processing of tides booked in SNA for UAE & Egypt Consumers, For UAE Corporate customer the Deposits will be booked in Flex cube based on the instructions from Branch for Bahrain
* For Bahrain, UWS application is used for processing.
* Booking, Breaking & SI change of Time Deposits, for all locations will be done as per customer request in the relevant applications
* Monthly MIS activities
* Verify the quality, accuracy and timeliness of response and actions taken to ensure that team service delivery goals are met.
* Guidance to Branch and Citi phones on KYC related procedures
* Drive Process improvement initiatives based on operational and business needs
* Analyze application and structures credit facilities in accordance with the Banking procedures

## Experience Summary

## SQS India BFSI Ltd (formerly Thinksoft Global Services Ltd.), *Chennai, India*

## Relevant Projects Handled

Project : Business testing for Mashreq Matrix

Environment : Mashreq Matrix,Mashreq FCDB,

*Project Description:*

Mashreq Bank is one of the leading banking groups in Dubai. To complement their business

growth and to keep abreast with changing technologies in banking, Business end testing is performed for Mashreq Bank for the process of streaming up the current Mashreq Matrix, FlexCube version with PREM.

*Mashreq Matrix (Cash Management) :*

Mashreq Matrix application support for corporate clients with Facilities like Payment, WPS payroll upload, Non WPS payroll upload, loan, trade and investment.

Also done Corporate Mobile banking testing for Mashreq Bank corporate application.

*Responsibilities:*

* Requirement analysis, planning and run plan preparation for all new implementation and production issues
* Understanding the Business requirement and Functional specification documents
* Preparing Test conditions, Test Cases and Test Data
* Execution of the Test Cases in all possible scenario
* Identifying and raising defects to the development team

Re-testing the defects to closure

Project : Functional testing of FlexCube Core Banking System

Environment : Mashreq FCDB,FlexCube,

*Project Description:*

Mashreq Bank is one of the leading banking groups in Dubai. To complement their business

growth and to keep abreast with changing technologies in banking, Mashreq Bank was in

the process of streaming up the current FlexCube version with PREM for CIBG and FIBG.

*CIBG Limits:*

CIBG Tested the CIBG limit for all corporate clients and its utilization through loan, LC, LG, OD facilities are done through concern CIF Mapping in ELCM UAE and Qatar FlexCube. Also the migrated data from PREM system is properly migrated in correct work flow and its utilization with CIF are mapped.

*Responsibilities:*

* Requirement analysis, planning and run plan preparation
* Understanding the Business requirement and Functional specification documents
* Preparing Test conditions, Test Cases and Test Data
* Execution of the Test Cases in all possible scenario
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* Re-testing the defects to closure

Project : UAT of FlexCube CBS

Environment : FlexCube, PREM

Modules : Bill Payment and Direct Banking

*Project Description:*

Mashreq Bank was in the process of streaming up the current FlexCube version to higher version, a Core Banking System (CBS) with modules like CIF, CASA, Term Deposit, Loans etc.

*Responsibilities:*

* Understanding the Business requirement and Functional specification documents
* Preparing Test conditions, Test Cases and Test Data
* Execution of the Test Cases.
* Identifying and raising defects to the development team.
* Retesting the defects to closure.
* Modules handled: Bill Payment, FCDB (Flex cube Direct Banking)

Project : Functional Testing of Ready Credit functionality of CBS

Environment : Flexcube

*Project Description:*

Mashreq had planned to implement FlexCube core banking system.

*Ready Credit:*

Mashreq Bank introduced the new product ‘Ready Credit’. Ready Credit is a facility provided to the customer to utilize the funds from their account up to the provided limit and allows to make the payments as per the billing cycle and due date.

*Auto CRS Flag:*

This screen was newly launched screen for automatic maintenance of CRS flag in CIF level in

all CASA, Deposit, Account level manually and auto account level.

*360 degree View:*

Mashreq Bank’s newly launched 360 degree view for Corporate customer enables 9 types of functions in one screen with all Linked CIF. Nine types of modules are linked - CASA & Deposit summary, LOAN Trade Summary, CASA and deposit, Loan, Trade, Limit, Schemes, Account statistics and Interest rate.

*Time Deposit:*

Handled testing for Time Deposit functionality at Mashreq Bank.

*Teller:*

Tested Fund transfer like opening and closing TIL, Cash deposit, Fund transfer and account to account transfer.

*Responsibilities:*

* Requirement analysis, planning and run plan preparation
* Understanding the Business requirement and Functional specification documents
* Preparing Test conditions, Test Cases and Test Data
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* Retesting the defects to closure

## Prior Experience

## Tata Consultancy Services Ltd.

## Senior Associate

Name :Eclipse Banking system

Role : Test Engineer

Environment : Eclipse

Project Type : System Integration Testing & User acceptance testing

*Project Description:*

This project covered functional testing of the banking system prior to global integration and ensures that the system behaves as expected to run the banking process smoothly.

*Responsibilities:*

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Technical Skills

Test Management Tool : HP Quality Center

Defect Management Tool : Rational Clear Quest (RCQ)

Software

Operating System : Windows XP

Web Based Applications : Eclipse & UWS

Utility : MS Office Suite

### Academic Credentials

Bachelor in Computer Application, Pavendar Bharathidasan College, Trichy, *2004-2007*

### Certifications

*Citigroup Anti-Money Laundering Training*

*Citigroup Training on Fraud Awareness*

*Basics of Banking and Accounting*

*Business Email Communication*

### Personal Particulars

Date of Birth : 25-March-1986

Marital Status : Married

Hobbies : Reading books, Listening Music

**First Name of Application CV No :** **1657848**

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