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**Job Objective:** Looking for an opportunity in the field of IT Management, IT Infrastructure,

 IT Security and Operations, ERP and Mobile Sales Application Implementation

**Career Summary**

* More than 12 years of relevant experience managing a company's information technology division.
* Hands on experience setting up IT Infrastructure with multiple locations ,implementing Oracle based customized enterprise resource planning ERP in various verticals in different manufacturing and trading environments
* Managing a team of IT hardware, Network support ,Management Trainees and software engineers
* Hands on experience implementing .net, MS SQL android based mobile Sales Force Application
* Adept in building strong relationships with IT staff, customers, vendors and third party contractors. Acts as liaison between clients, vendors, and consultants. Oversee all phases of project from conception to completion
* Worked closely with HR Department Managing and supporting web based KRA/KPI application for the group companies ,worked closely with BSC consultants to automate Balance score Card Objectives and Deliverables
* Communicated regularly with senior management and both technical and non-technical personnel to build effective cross-functional teams and ensure accuracy, consistency, problem solving and on-time project completion

**Professional Certifications**

* ITIL Basic
* Six Sigma yellow Belt

**Awards and Recognition**

* Awarded as a Best Manager in the Group

**Professional Working Experience**

Working with one of the largest distilleries with various diversified business conglomerate in Nigeria with the turnover of 200 Million USD and strength of 1000 +employees

**Lexcel MS Technologies Limited** Eastern Software Systems subsidiary **in Nigeria**

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| Feb’04 to Dec’08 | Eastern Software Systems, India | IT Support Engineer (essindia.com) |
| Jan’09 to Jun’11 | Nigeria Distilleries Limited, Nigeria | IT Manager (lexcelgrp.com) |
| Since Jun’11 | Lexcel MS Technologies Limited, Nigeria | Group IT Manager(lexcelgrp.com)**Jun’01 to Jan’04 with D M Systems Pvt. Ltd. as Customer Support Engineer****May’00 to Dec’00 with IT Solutions Pvt. Limited as Support Engineer** |

**Jun’01 to Jan’04 with D M Systems Pvt. Ltd. as Customer Support Engineer**

**May’00 to Dec’00 with IT Solutions Pvt. Limited as IT Support Trainee**

**Highlights: As IT Manager**

* Adeptly build and managed complete IT infrastructure of a Nigerian Conglomerate with the team members
* Headed a support team of 10 IT Hardware & Network Support Resources and ERP Software Engineers
* Significantly scaled up the IT Infrastructure from 2 locations to 25 locations in 3 years entailing infrastructure deployment to ERP roll out in 7 Group Companies
* Successfully Implemented android based Mobile sales application for Sales force team
* Joined the group when ERP was in a implementation stage ,successfully stabilized the HO, Factories and Branch Operations ERP within 2 years
* Looked after Various functions pertaining to IT Management across the group comprising of:
	+ - Master Configuration of ERP for different companies within the Group Integration challenges (Met within the given deadlines)
		- GAP & customization requirements as per organizations objectives and a thorough test environment before signing off on each module of ERP
		- User Access Right Management to ascertain & define roles of 600+users and their access
		- All requisite server side installations, configurations, troubleshooting and back up plans
		- Planned IT Budget for the group’s requirements and strictly adhered to procurement plans based on the approved budgets
		- Astutely managed 20 remote locations in Nigeria for setting up IT infrastructure- LAN/ WAN/ Hybrid Connectivity from planning, implementation and maintenance,
		- Independently managed the Group’s IT & IT Infrastructure Vendors and built strong relationships for timely supply of requisite hardware and services while negotiating on the best price and payment terms
		- Established Mail Servers and maintained logs for audit trail
		- Restructured the group’s website assisted marketing department to setup social media awareness
		- Played a pivotal role in introducing centralized Complaint Management System for the ERP & IT Users post going live on ERP for capturing the real time User issues

 Successfully centralized the Backup Operations and Complain Management

* + - Evaluated International DR Service Providers and successfully implemented the same

**As IT Support Engineer**

 efficiently worked with ESS clients for 3 years in various location across India and supported in:

Server installations, configurations, troubleshoot & deployment of IT infrastructure. Established strong relationships & tie ups with OEMs & Distributors like HP, IBM & Reddington.

**Academic Details**

* M.Sc. (IT) from Maharishi Dayanand University
* Post Graduate Diploma in Marketing

**Personal Details**

Date of Birth 18th November, 1978

Marital Status Married, 2 Children’s

**First Name of Application CV No:** **1666566**

Whatsapp Mobile: +971504753686

