**Personal Details:**

Gender: male

Nationality: Indian

Marital Status: Single

Date of Birth: 20th Jul 1988

**OBJECTIVE**

* Seeking a Food and Beverage Bartender position to offer expertise in first tier hospitality setting that rewards hard work and offers good opportunity for career development

**SUMMARY**

* An enthusiastic hospitality professional with more than 6 years of experience in various sections of **Customer Service and Food & Beverage**
* Currently associated with The Park Hotel as a Senior Bar Tender
* Courteous Bartender with strong work ethics and the ability to build lasting client relations
* Passion for **planning, organizing and developing the food and beverage services**
* In-depth **knowledge of hygiene procedures & standards of hospitality management** and event management
* Very good knowledge of **preparing menu items, describing ingredients and cooking methods**
* Well versed with different **food recipe, wine, cocktail, mock tails and beverages**
* Expert in **evaluating the guest needs and serving them accurately** on time
* Expertise in managing and driving business for organizing Banqueting and special events
* Strong communication and guest serving skills and adaptive to new environment

**EDUCATION**

* Bachelor of Science (Hospitality Management), Punjab technical University, India – 2008
* Diploma in Hotel Management, All India Council Of Technical Education, India – 2008

**SKILL SET**

|  |  |
| --- | --- |
| * Customer Service
* Inventory Management
* Quality Control
* Fine Dinning
 | * Food & Beverage Services
* Safety and Sanitation
* Time Management
	+ Relationship Management
 |

**CAREER COUNTOUR**

|  |  |  |
| --- | --- | --- |
| ***Employer***  | ***Designation*** | ***Duration*** |
| The Park Hotel, Kolkata  | Senior Bar Tender | Jul 2011 – till Date  |
| Mocha art house | Bar tender | Jan 2010 – Jun 2011  |

**OVERALL RESPONSIBILITIES**

* Greeting Customers and presenting Menu and explaining about daily promotions
* Handling opening and closing the bar, preparing cocktails, mock tails, beers, wines, and cigars
* Answering Menu related questions and making Item recommendations
* Mixing the cocktails as per the customer order; pouring wine & other beverages and serving on time
* Taking Food and drink orders from customers and serving as per standards
* Communicate the Food orders to kitchen staff promptly
* Carrying food or drinks from Kitchen and timely delivering the orders
* Serving in a friendly and courteous manner to all customers
* Clearing cutlery and dishes and cleaning table after customer meals
* Resetting and arranging the dining area for the next customers
* Collecting payments from customers and escorting them till exit

**INDUSTRIAL TRAINING**

* Undergone 22 weeks industrial training in four major department (front office, housekeeping, food & beverage service, food production at Majorda beach resort, Majorda salcete, Goa

**AVAILABILITY**

* Willing to relocate within 1 month
* Possess no bond with current employer

**LANGUAGE SKILLS**

* Fluent in English, Hindi and Bengali

**First Name of Application CV No:** **1666974**

Whatsapp Mobile: +971504753686

