**JOB OBJECTIVE:**

To pursue a career in a company where I can enhance my skills and significant attributes and also for development and growth of my personal and professional goals

**PROFESSIONAL QUALIFICATION:**

* Expert in total customer satisfaction with a wide knowledge in sales that produce results in terms of company profitability.
* Readily assimilate and grasp new methods and information.
* Efficiently handle multiple tasks and projects simultaneously.

**EMPLOYMENT HISTORY:**

**Head Barista**

**The Bagel Bar Coffee House**

**February 2014 to March 2016**

**Job Prescription:**

* Maintains the highest level of standard to all product preparation.
* Adheres to all company recipes and measurements.
* Produces superior product presentation.
* Provides top quality espresso shots for hot and cold beverage.
* To check and to Maintain QSC , QSR.

**Head Barista**

**Café Arabia Restaurant**

**November 2011 to December 2, 2o13**

**Job Specification:**

* To involves using high pressure to prepare [espresso](http://www.espressocoffeeguide.com/all-about-espresso/) with the knowledge that this results in an intense concentration of the [specialty coffee’s](http://www.espressocoffeeguide.com/gourmet-coffee/) chemicals and flavors
* Also to prepare a daily special natural cocktail juice. And all different Arabic Tea.
* Prepare necessary thing needed by the customer’s need and complain
* Assist in evaluating new product**.**

**Receptionist**

**Oriental Hotel Apartment**

**May 2011 to November 2011**

**Job Specification:**

* To accommodate the needs of the people that are currently staying there
* Checking people in and out. Answering phones/ making reservations/ customer service. Running the audit (the daily charges on the rooms)
* looking after money making sure it doesn’t go missing

**Crew Leader/Barista/Cashier**

**Burger King/Popeye’s/ Sharjah Museum Department**

**Marina Mall Food Court (Abu Dhabi National Hotel Compass MELLC)**

**March 2007 – January 2011**

**Job Specification:**

* Responsible for assisting customers, food preparation, clean up and other duties as assigned.
* Ensuring efficient and fast resolution and service complaints and food quality.
* Deliver quality service and cleanliness in an excellent standard and attend customers’ needs.
* To train the new staff to good Quality service
* Prepare necessary thing needed by the customer’s need and complain

**Barista**

**The Coffee Bean(Philippines)**

**Quezon City Fairview Philippines**

**December 2006 – February 2007**

**Job Specification:**

* To understand the nuances of the espresso shot and all that comes along with it from the quality of the coffee to the brewing to the serving of the fine espresso shot or high quality espresso drinks.
* Assist in evaluating new product
* To check and to Maintain QSC , QSR
* Ensure warm welcome and attend request by our respective guests courteously and promptly.

**Ace Hardware SM Fairview Philippines**

**Philippines**

**October 2003 to November 2005**

**Job Specification:**

**consignor**

* Assisting the needs of the customers
* Promote the items with good relations towards customers
* Monitoring and checking all stocks ensuring that it has good quality.
* Updating the new products and upcoming promos of the items

**EDUCATIONAL ATTAINMENT:**

**New Era University Philippines**

**Computer Science – College 2nd yr**

**PERSONAL INFORMATION:**

Nationality : Filipino

Date of Birth : March 26, 1983

Civil Status : Single

Height : 5”6

**First Name of Application CV No:** 1671096

Whatsapp Mobile: +971504753686

