**Summary:**

**A result oriented IT professional** with more than Twelve (12+) years of solid experience in implementation and integration of enterprise level IT infrastructure and software solutions. Well-versed in IT services delivery, network management, transformation and leveraging current technologies and socio-technical trends.

**Professional Exposure:**

|  |  |  |
| --- | --- | --- |
| **Organization** | **Designation** | **Duration** |
| **IBIN Ajayan Group** | **Sr. System Administrator** | **Feb. 2015 till date** |
| UBL Funds Managers Ltd. *(A subsidiary of United Bank Limited - UBL)* | Manager – IT Services | Dec. 2005 – Jan. 2015 |
| ARY Communication Pvt. Ltd. *(ARY Group)* | Asst. Manager – IT | Dec. 2002 – Nov. 2005 |

**Technical Skills:**

* **IT Infrastructure Management** (LAN, WAN, Remote Access Network Management, Bandwidth, VPN, Radio links)
* **Operating System** (Microsoft Windows Server Series, Professional, XP, Win7, Win8, Red Hat Linux 8.0, Cantos, Kali Linux)
* **Servers Management** (HP Blade Enclosure C7000, Servers BL460c G6, HP ProLiant ML150, Dell PE 2950, IBM-X3550)
* **Storage Management** (HP SAN 2012i & P 2000 G3 Smart Array, HP Ultrium 920, EMC VNXe3100)
* **Email Servers** (Microsoft Exchange Server 2003 & 2008, Squirrelmail Linux)
* **Network Security** (Cisco Pix, Access Controlling to resources, auditing access to resources, user policies, profiling etc.)
* **Vendor & SLA Management**  (Coordination with different vendors for IT related services according to the SLAs)
* **Disaster Recovery Management:** (Planning and implementation of DR site and manage DR drills)
* **Virtualization** (Hyper-V & VMware)
* **Routers & Switches** (Cisco Switches - 3560G-L3,2950,2960, AS5300 , Juniper SSG20, HP Procuve)
* **Antivirus Solutions:** (Kaspersky Endpoint Security, Symantec Endpoint Protection, McAfee, ESAT Node32)

**Illustrative Experience:**

**Senior System Administrator February 2015 till date.**

**Ibin Ajayan Trading Group**

**Qatar**

Joined **Ibin Ajayan Trading Group** as Senior System Administrator. The group was established in 1967, now it’s a one of the leading group of Doha-Qatar and comprising portfolio of 8 (eight) companies providing automotive and other services throughout the Qatar.

**Role & Responsibilities:**

* Reports to Group IT Manager in development and execution of Policies, Annual IT budget & future Implementation Plans
* Managing above 200+ above active network nodes countrywide which are connected through LAN & WAN using different connectivity mediums like. Fiber, ADSL and VPN.
* Responsible to manage a Data Centre operation that includes HP, Dell and IBM rack servers, SAN, Tape Library, Security Firewall, Barracuda spam controller, Fiber and VPN connectivity between different show rooms and site offices.
* Managing and maintaining MS Windows Servers 2003, 2008, 2008R2&2012 (AD, DNS, DHCP, GPO), MS Exchange 2013, IIS, Microsoft Dynamic Navision, Symantec Backup Exec 2014 and other business applications.
* Managing and administrating Citrix server.
* Managing and administrating the central Symantec Backup Exec 2014 Suite.
* Managed and configured Cisco Switches, Router, firewall and Access Points.
* Co-ordinate with service providers, business partners and hardware/software vendors to ensure successful implementations with minimal disruption to business.
* Supervise IT Helpdesk & Network /System engineer’s team.

**Achievements:**

Implementation and migration of users on Office365

Perform IT audit activity for Microsoft

**Manager IT Services December 2005 – January 2015**

**UBL Fund Managers Limited (UBL Group)**

**Pakistan**

Joined **UBL Fund Managers Limited** as Assistant Manager IT and got promotions to the level of Manager IT Services

The company is a wholly owned subsidiary of United Bank Limited (a leading commercial bank in Pakistan) and managing funds over PKR 42 Billion.

**Role & Responsibilities:**

* Reports to CTO in development and execution of IT Strategy, Policies, Annual IT budget & future Implementation Plans
* Responsible for overall IT related activities, installations, configurations and maintenance of network with 99.9% guaranteed uptime.
* Managing above 300 active network nodes countrywide which are connected through LAN & WAN using different connectivity mediums like. Fiber, Radio Link, Microwaves, ISDN, DSL and VPN.
* Infrastructure designing, planning and supervision of Data Centre operations that includes HP Blade Serves, SAN, Tape Library, Active Directory, Financial Application, Security Firewalls, Internal Web Services, Fiber Connectivity etc.
* Facilitate communication between staff, management, vendors, and other technology resources within the organization.
* Facilitate IS Internal Audit, External Audit and other regulatory authorities to their satisfaction representing IT Dept.
* Implementation and administration of following Servers ( Domain Server, MS Lync Server, WSUS, TMG, IIS, Oracle Financial Asterisk Server & Kaspersky Endpoint Security with Encryption)
* Managing internal and external hosted webserver (IIS , Xampp & Apache)
* Managing group and end-user IT Policies for effective management of network-wide security policies and procedures.
* Supervise IT Helpdesk & Network /System engineer’s team.
* Conducted IT awareness sessions for employees’ organization wide.

**Achievements:**

Implementation of Microsoft CRM Dynamic 2011

Implementation of HP Enterprise Blade Center & SAN Storage Solution

Implementation of VMware vSphere 5.1.0

Implementation of Microsoft Unified Solution (Microsoft Lync 2013)

Implementation of Corporate WAN/ LAN (Fiber, Radio, Microwave & DSL)

Implementation of DR services (Internal & Third party)

Implementation of Microsoft License compliance organization wide

Implementation of Call Center Solution (Server & PBX based)

Implementation of Comprehensive IT Security and other policies

Implementation of Kaspersky Endpoint Security with Encryption

Implementation of Corporate Web Server

Implementation of PBX System (Alcatel & Samsung)

**Assistant Manager – I.T November 2002 – November 2005**

**ARY Communication Pvt. Limited (ARY Group)**

**Pakistan**

Joined **ARY Communication Pvt. Limited** as Network Engineer and got promotions to the level of Assistant Manager IT. The ARY Communications Pvt. Ltd is a part of ARY Group, holding LDI, DTH and international & Domestic Call Center licenses and provides IT and communication services to other companies of ARY Group.

**Role & Responsibilities:**

* Installed and Configured Interactive Voice Response (IVR) System for ARY Network T.V. channel Pakistan
* Planned, scheduled and coordinated IT infrastructure activities, including installations, testing and configuration of hardware and software.
* Configured VTP, internal VLAN on Cisco 3550
* Deployed and manage route maintenance of ARY Call Centre that included but not limited to LAN/WAN, Cabling and data transfers.
* Planned backups, disaster recoveries, IT Support,
* Manage team of technicians and junior Systems Engineer(s).

**Achievements:**

Implementation of Microsoft Windows Domain

Implementation of Microsoft Exchange Server

Implementation of international & Domestic Call Center

Implementation of ISA Server

Implementation of IVR Solution

Implementation of Corporate Web Server

**Educational & Professional Certifications:**

**Preston University, Karachi** (Recognized by HEC)

Bachelors in Computer Science (2 Years Program)

**VMware**

VCP-Data Center Virtualization (VCP-550)

**ITIL CISCO**

ITIL Foundation Certification (EXO-117) Cisco Certified Network Associates (CCNA) 640-801

Cisco Network Devices (SND Exam) 642-552

**Trainings:**

* 5 Days training Program **“Certified Ethical Hacking - CEH”** from **Trillium** Pakistan.
* 5 Days training program **“VMware vSphere Installation, Configuration, Manage [v5.0]”** from **VMware Singapore.**
* Completed 35hrs training program **“Project Management Professional – PMP”** from **AUC** Pakistan.
* A course on “Linux Administration” from CTTC, Karachi, Pakistan.
* Participated in **“Cisco Routing (BSCI)”** from Regional Cisco Networking Academy

**Personal Information:**

Visa Type: Work

Driving License: Qatar, Pakistan

Nationality Pakistani

**First Name of Application CV No:** 1671162

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