**CURRICULUM VITAE**

**Personal Details:**

Nationality : Tunisian Date of Birth : 08/01/1984 Sex : Male Place of Birth : Sousse Marital Status : Single

**Education:**

* Bachelor arts section in secondary school of Kalaa Sghira in 2005
* National Diploma of applied languages choice international trade in high institute of applied languages in business and tourism of Moknine in 2008.

**Work experience:**

 **1)** Rosy blue (UAE)

Currently working in Jewel Corner kiosk branch under 7 C S Group from November 2014 till

now.

**Job responsibilities:**

* Attend the customers’ requests, suggestions, complaints, and inquiries.
* Giving advice and guidance on products to customers.
* Arrange and display the items in the kiosk.
* Concentrate to reach monthly sale target.
* Transfer and receive new stocks.
* Check cash report.
* Discuss with my seniors the ways to improve business

**2)** Apparel company (UAE)

Working in Tommy Hilfiger store as a sale associate with Apparel Company from April 2010 till September 2014.

**Job Responsibilities:**

* Taking care of the customers by helping them and providing good customer service.
* Maintaining proper stock in the store.
* Pricing and updating each item.
* Arrange and displays items in the showroom.
* Provide outstanding customer service by greeting every customer with a warm and friendly greeting, use appropriate body language and apply active listening.
* Provide accurate product knowledge, explaining to the customer all the features and benefits of the item purchased and make customers aware of any special offer.
* Checking each item what is the best seller/ fast moving item and the non-moving item and give the report to the manager.
* Manage Opening and closing procedure in the store such as making sale report and send it to the area manager and open statement and check cash report.
* Assist manager in planning and execution.

**2008:** Training 3 month (Final study project) with STIA **Activities:** Producing cars, bus

**2009:** Working 1 year as sale assistant in Draxlmaier Group **Activities:** Producing cables of cars

**Languages:**

* Arabic – native
* English – good
* French – good
* German – medium

**Computer Skills:**

* Microsoft word, Excel
* Control of navigation

**Hobbies:**

* Reading
* Travelling
* Listening to music

**First Name of Application CV No:** **1672296**

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