**First Name of Application CV No 1681002**

Whatsapp Mobile: +971504753686



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| **Objective** |

To pursue a highly rewarding career, seeking for a job in challenging and healthy work environment where I can utilize my skills and knowledge efficiently for organizational growth.

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| **Educational Background** |

**Bachelor of Science in Computer Engineering**

STI College Southwoods

Carmona Cavite, Philippines

2010 - 2015 Graduate

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| **Work Experience** |

**System 10 Alarms Corporation –** April 2015 – February 2016

**System Engineer**

**Duties and Responsibilities:**

- Manage and monitor all installed systems and infrastructure

- Manage and document system configurations

- Create and maintain programmatic and technical documentation to insure efficient planning and execution

- Coordinate system development tasks to include design, integration and formal testing

- Maintain security, backup, and redundancy strategies

- Prepare memos and other reports

- Participate in the design of information and operational support systems

**-** Implements new procedures and administrative systems

- Deal with clients personally and discuss about their concern in the current installed system

- Continuous learning on different type of Access Control systems and Security systems

**Sutherland Global Services –** August 2009 – April 2010

**Technical Support Representative**

**Duties and Responsibilities:**

**Technical Support Consultant**

- Supports International Customers regarding Technical issues about the Antivirus product we support (Norton)

- Provides option to the customer how he/she prefers the troubleshooting, either phone or email instructions or through remote

- Supports out of scope issues as well such as internet connection failure, Windows OS problem as long as issues can be supported

- Supports billing issues and provides option to the customer to retain him/her if he/she wishes to cancel their antivirus product

- Sell other services (Paid services) such as manual virus removal (For viruses that can’t be removed using Norton tools), and Virus removal assurance

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| **Seminars and Workshops Attended** |

March 30, 2015 Pre-Employment Seminar

 STI College Southwoods – Carmona, Cavite

September 28, 2014 ASP .Net and AJAX Control

STI College Southwoods – Carmona, Cavite

September 27, 2014 Programming in the Industry

STI College Southwoods – Carmona, Cavite

September 26, 2014 TECH TUTOR 6 – The Mobile e-Learning Revolution

SM Megatrade Hall – Mandaluyong, Philippines

September 25, 2013 Research Standards and Formats

STI College Southwoods – Carmona, Cavite

February 24, 2012 Imagine Cup and Microsoft in Education

STI College Southwoods – Carmona, Cavite

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| **Personal Background** |

Nationality : Filipino

 Age : 25 years old

 Birth Date : June 15, 1990

 Birth Place : Biñan, Laguna, Philippines

 Gender : Male

 Status : Single

 Religion : Christian

 Visa Status : Visit Visa (Valid Until July 14, 2016)

I would really appreciate the opportunity to discuss with you how may I contribute to the success of your prestigious company. I am looking forward to your response. Thank you!