**EDUCATION AND QUALIFICATIONS**

**Education:**

* Aleemiah college(2006-2010)
* Mauricia Institute(2011-2012)
* Ocep College Curepipe (2013-2014)
* Kadosh Training Center (2015)

**Qualifications:**

* Cambridge School Certificate (2012)
* Cambridge Higher School Certificate (2014)
* Internet and computing core certification (IC3) programme
* IATA Foundation in Travel & Tourism Diploma (2015)

Currently studying IATA Consultant in Travel & Tourism

* Destination geography and selling skills

         Land and water transportation

         Hotels, tours and group travel

         Laws and regulations

         Fare construction and ticket exchanges

         Social media in the travel industry

**WORK EXPERIENCE**

* Part time salesgirl at Mado parfum jumbo Phoenix(2009-2012)
* Trainee at Top Tour Travel Agency using (Galileo & Amadeus)
* Sunset Holidays using (Galileo & Amadeus)

**PERSONAL SKILLS**

* Good English & French communication skills
* Fluent English & French writing skills
* Customer service awareness
* Computer literate (Typing skills)
* Ability to work well within a team
* Can work under pressure and with limited supervision.
* Hard working
* Listening skill
* Close attention to details
* Superior telephone etiquettes

**Computer Skills**

Windows Vista/XP/7/8, MS Word, MS Excel, MS PowerPoint, Access, Outlook.

**First Name of Application CV No 1681464**

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