Date of Birth 20-09-1988.

Nationality Indian.

Languages Known Tamil, English, and Hindi.

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*Summary*

To join a global brand that will assist me to grow in my career on a personal and professional front. To develop and motivate a team of associates to deliver personalized service and unique touch points that will translate into higher returns for the business.

*Work Experience*

Four seasons Bahrain. March 2015 to February 2016. (Opening Team)

* Assistant outlet manager for all day dining restaurant. (In charge of the Restaurant)

Reason for leaving: Personal Reasons

Grand Hyatt Doha. January 2009 to March 2015. (Pre Opening team)

* Assistant outlet manager for Room service.
* Assistant Banquet manager.
* Assistant outlet manager for all day dining restaurant.
* Team Leader in all day dining restaurant.

Reason for leaving: Need a change after working 6 years in same place and same company.

Leela Palace Bangalore. November 2007 to November 2009.

* Butler Service.

Reason for leaving: wanted to try abroad experience.

*Key Job Responsibilities*

* To maximize revenues and profitability of the Outlet and ensure prompt, accurate and personalized service to all guest.
* Plan, forecast and budget the revenue and cost for the outlet.
* Continuously improve and innovate upon product and services to achieve a larger market share and retain regular guest of the outlet.
* Implement systems and procedures that achieve higher cost efficiency and guest satisfaction.
* Work in association with the sales and marketing in the area of guest mix, guest profiles, effect of new / competition.
* Work with the F&B Director and the Chef on Menu planning and pricing.
* Plan and organize various food festivals, restaurant promotions or special occasions.
* Review the profit and loss statement of the outlet and draw up action plans.

*Achievements*

* Increased APC 7% by focusing on upselling beverages, which also gave a very good revenue increase.
* Increased brunch covers 10% by different types of promotions.
* Best Brunch 2015 by TIME OUT Bahrain.
* Best All Day Dining restaurant 2015 by FACT Bahrain.
* Managed Best Brunch in town by TIME OUT Doha two years (2013 & 2014) consecutively.
* Certified departmental trainer from Hyatt international.
* Award certification letter for completion of the Level 2 program in Wine and Spirits

by the WSET, London.

*Strengths*

* Ability to work under immense pressure.
* Great ability to maintain good relationship with all levels of associates and guests.
* Very good in improvising and excellent communication skill.
* Adaptability to work in any environment and condition.
* Ability to motivate and train staff in day-to-day operation.
* Ability to keep myself calm and patient during busy meal periods.

*Academic*

* Diploma in Hotel Management and Catering in 2007.
* [American Hotel & Lodging Educational Institute](https://www.ahlei.org/About/) 2007.
* Internship at Taj Coromandel, Chennai.

**First Name of Application CV No :** **1695402**

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