**CURRICULUM VITAE**



**VINOD**

Email id: vinod.283916@2freemail.com



CAREER OBJECTIVE

Seeking a position to utilize my skills and abilities and that offers professional growth while being resourceful, innovative and flexible. Seeking a challenging & creative work where I can grow with the organization with greater responsibility and prove myself a big asset of your company.



PROFESSIONAL PROFILE EXPERIENCE

**Professional Experience**

1. Working as an **FTA Spoke Manager** in **Bharti Airtel, Bangalore**

**October 2012 to 20-01-2016**

**Job Profile**

* Responsible for Customer activation process
* Responsible for Spoke operations
* Document & Regulatory compliance
* Partner (Spoke TL and other staff) management
* Adherence to the process TAT and SLAs
* Co-oridinating with partners to send all the FTA & CEF documents with in TAT
* Ensure to resolve MNP issues & other provisioning issue with in TAT
* Daily observation on Idata documentation audit
* Daily barring alerts (Via Mail & SMS) to partners & area sales manager to reduce the barring

**Previous Experience**

**Andromeda Pvt Ltd:**

* Worked as an Vodafone field Executive (6th may 2008 to Jan 2009)
* Postpaid payment collections
* Reporting to office coordinator

**More super market:**

* Worked as an One year Cashier
* Responsible for Customer Service
* Foods and beverages arranging to particular rows

**Icici Bank:**

* Document collection 2 months

**Prognosys IT Research company**

* Worked as an Computer operator as Seven Months
* Maintain to accounts and Co-oridinating with partners

**Idea cellular ltd (Aditya group)**

* Worked as an idea cellular ltd two year
* Distributor point Fse
* Selling to sim mobile phones and Recharge card to our retailer shops
* Document filling and collecting payments
* Cash Receipt book maintaining in system



ORGANISATIONAL EXPERIENCE

**Bharti Airtel Limited** is one of Asia’s leading integrated telecom services providers with operations in 19countries across Asia and Africa. The businesses at Bharti Airtel have been structured into three individual Strategic business units (SBU's) - Mobile Services, Airtel Telemedia Services & Enterprise Services. The mobile business provides mobile & fixed wireless services using GSM technology while the Airtel Telemedia Services business offers broadband & telephone services. The Enterprise services provide end-to-end telecom solutions to corporate customers and national & international long distance services to carriers



Academic & Technical Profile

* BA
* PUC
* S.S.L.C



Computer skills

* MS-DOS, Ms-Word, Ms-Excel,Ms-Power point
* Internet Explorer,
* Tally erp-9
* Good typing speed



LANGUAGES KNOWN:

* English
* Hindi
* Tamil
* Kannada
* Telugu



STRENGTHS :

* Hardworking
* Self-confidence
* Innovative
* Willing to learn
* Co-operative

***PASSPORT DETAILS:***

* Date of issue: 16.10.2015
* Date of expiry: 15.10.2025



***VISA DETAILS:***

* Visit visa
* Visa Expiry 01-06-2016



PERSONAL PROFILE

|  |  |  |
| --- | --- | --- |
| Name | : | Vinod |
| Date of Birth | : | 6th Oct 1989 |
| Gender | : | Male |
| Religion | : | Christian |
| Nationality | : | Indian |
| Resident Address | : | Sharjah |

**DECLARATION:**

I hereby declare that all the information furnished above is true to the best of my knowledge and belief.

**Vinod**