**BIODATA**

**DATE OF BIRTH :** 25th June 1992

**NATIONALITY :** Indian

**CARREER OBJECTIVE:**

To succeed in an environment of growth and excellence and earn a job which provides me job Satisfaction and self-development and help me achieve personal as well as organization goals.

**PROFESSIONAL EXPERIENCE**

**Consultancy Services** Vikhroli, Mumbai

**Research and investigating debit memo’s received from various Airlines for various categories and taxes collected.**

* Analyzing and investigating the ADM’s raised from carriers on behalf of Travelport GDS for tickets issued from Travelport system for errors in violation of fares.
* Rejected or Approvals on basis for IATA resolution and ATPCO coding of fares coded in the system by the carriers.
* Detecting any abnormality in Travelport system by testing positive and negative pricing
* Raising of RC’s (Root cause) or PR’s (Problem Tickets) for any system discrepancy resulting into errors in pricing of fares by the system.

**SPECIALIZATION**

* Successfully completed IATA & UFTAA Consultant Level II of ITDI on September 2013.
* Completed Post Graduation Diploma in Travel & Tourism of Kuoni Academy.
* Attended the Computer Reservation Program of Galileo from Kuouni Academy.

**EDUCATIONAL QUALIFICATION:**

* Distinction in BSc Hospitality Studies of Mumbai University through ITM-IHM in May 2013.
* Successfully completed HSC on 2010 from State Board of Maharashtra.
* Completed SSC on 2008 from State Board Of Maharashtra.

**TECHNICAL SKILLS**

* Well versed in computer reservation systems ATPCO, Worldspan, Galileo and Apollo.
* Reading of the PNR.
* Coding and reading the coding in reservation systems for fares
* Testing on TPF and Epricing platforms.
* Microsoft Office: Excel, Word, PowerPoint, Outlook, Communicator

**TOOLS USED**

* ATPCO,PARS, VM4: Tool used to check the data received in our system
* Service Desk Manager: Escalation tool used for system discrepancies.

**ACHIEVEMENT:**

* Rewarded with BPS Performance Linked Reward.
* Rewarded also with BPS Star Performer of the month.

**LANGUAGE KNOWN:**

English, Hindi, Malayalam and Marathi.

**STRENGTHS:**

* Hardworking and Dedicated
* Work Efficient and a Good Team player
* Very Creative and Goal Oriented
* Leadership skills and Interpersonal understanding.

**First Name of Application CV No:** **1705026**

Whatsapp Mobile: +971504753686

