**DURAIVELAN**

**Summary**:

* IT experience : **Manual Testing (**9 years**), Automation(**2 years**)** & **Quality Assurance (**4 years**)**
* Worked as Senior QA Engineer for **eBay IDC (eCommerce) and Oracle IDC (eLearning, HRMS)**
* Experience in **Winrunner, Selenium, Oracle, Java, Unix, ISO/CMM concepts**
* Having domain knowledge in **eLearning, HRMS, Marketplaces**(ecommerce)
* Having a B1 US Visa
* **ISTQB** CTFL Certified

**EDUCATION**:

B.E (Computer Science & Engineering), Dr. Sivanthi Aditanar College of Engg,

Manonmaniam Sundaranar University, Tirunelveli, India. 1995-99.

# SUMMARY OF SKILLS

* Languages : **Java**, C
* Java Technologies : Servlet, JDBC
* RDBMS : Oracle 10g
* GUI : HTML, Javascript, JSP
* Operating Systems : Windows & **Unix** (RH Linux, Solaris, HP-UX)
* Web / Application Server : Apache/Jserv, Oracle iAS 10g
* Issue Tracking Tool : **JIRA, ALM**
* Bug Tracking tool : Bugzilla, Rational Clearquest
* Scripting Languages : Shell Script, Perl
* Automation Testing Tools : Selenium, Winrunner, UFT

## Career Profile

1. **Chennaihypermarket.com as QA Lead – Nov 2011 till Dec 2015**
2. **eBay (PayPal) India Pvt Ltd., as Senior QA Engineer/Lead- Mar 2007 to Mar 2011**
3. **Oracle India Pvt. Ltd., IDC,as Senior QA Engineer -**

**May '06 – Mar 07(Hyderabad) and Nov'03 to Mar'06(Bangalore)**

**4. Ntrust Infotech private Limited, Chennai & Axon Technolgies Pvt Ltd., Chennai– Mar '03 to Oct '03**

**5. Cybernet Software Solutions, Chennai – Nov '02 to Mar '03**

**6. SIP Technologies & Exports Ltd., Chennai - Oct '00 - Nov'02**

# PROJECTS:

**1. Chennaihypermarket.com., Chennai (Nov ’11 to Dec ’15)**

**Project: Chennaihypermarket.com (ecommerce portal)**

Team size: 5

Role : QA Lead

Tool : Java, Selenium

**Summary:**

Chennaihypermarket.com is an online shopping website (marketplace) where people and businesses can buy and sell a variety of goods (groceries, fruits, vegetables, Magazines and quite a variety of products.

**Responsibilities:**

* Functional and automated testing of features using selenium
* Internal QA tool development using Java
* Establishing QA processes and Certification of application release
* Mentoring new hires for the QA team

**2. eBay – PayPal India Pvt Ltd.,Chennai (Mar '07 to Mar 2011)**

**Project : eBay Marketplaces (eCommerce)**

Duration : Mar ‘07 to Mar ‘11

Team size : 3 – 8 (Varied from Time to time)

Software used : Java, Selenium

**Client : eBay Inc, US**

**Summary:**

eBay.com is a leader in Marketplaces and an on-line auction and shopping website in which people and businesses buy and sell a broad variety of goods and services worldwide. eBay expanded from its original "set-time" auction format to include "Buy It Now" standard shopping; shopping by UPC, ISBN, or other kind of SKU (via Half.com); on-line classified advertisements (via Kijiji or eBay Classifieds).

**Responsibilities**:

* Functional testing (Manual & automation using selenium)
* **Triaging the production bugs and driving for solutions (involves interaction with the CS, PD,PM and Ops spreaded globally (US,China,India,EU))**
* **Business Analysis & Metrics collection** for improving Quality upstream
* Establishing new processes for production issues and implementing it
* Conducting Trainings (**Clearquest**, **JIRA**, QA processes, eBay functions)
* Mentoring new hires and campus recruits
* Internal QA tool development using Java

**3. Oracle, IndiaDevelopmentCenter, Hyderabad (May '06 – Mar 07)**

**Oracle, IndiaDevelopmentCenter, Bangalore (Nov'03 to Mar'06)**

**Project : Oracle iLearning 4.3,5.0& 5.0B**

**OTA-J - Oracle ebusiness suite (Oracle Apps 11i, R12)**

Duration : Nov'03 - Mar'06, May'06 till date

Team size : 3

Software Used : Oracle HRMS, Oracle iLearning, Application server 10g, Winrunner, Oracle DB 10g

Operating System : Windows 2000, XP, Linux and Solaris

**Client : Oracle Corporation, US**

**Summary:**

Oracle iLearning is an enterprise learning management system (LMS) that provides a complete infrastructure for organizations to manage, deliver and track training participation in online or classroom based environments.Oracle Learning Management system is a part of Oracle E-Business suite, which automates key business flows – from order processing to training delivery or from performance appraisals to training assessments

**Responsibilities**:

* **Preparation of Test plan and test cases** for Learning Management system functionalities
* **Functional testing** of iLearning features, filing bugs and tracking till closure
* **Installer testing** for iLearning 4.3 and 5.0
* Certifying the iLearning 4.3,5.0 and 5.0B product on various **OS** **& Browsers** (Porting)
* Certifying the patches requested by the customers for their iLearning instance iLearning versions: 4.2, 4.2B, 4.3 (**Regression testing**)
* **Automation** of iLearning functionalities using **Winrunner 7.6**
* **Certifying** Oracle iLearning (Standalone and Enterprise) for the supported content server setups in Standalone Apache, Oracle iAS 9.0.3, 10G, Oracle Database 9.2.0.5, 10G
* Testing the ilearning **schema creation and upgradation**

**4. Ntrust Infotech private Limited,**Chennai **(Sep ’03 to Nov ’03)**

**Axon Technolgies Pvt Ltd.,**Chennai as **(Mar ’03 to Aug’03)**

## Project Name : Ab Builder

Duration : July ’03 to Nov ‘03

Team size : 2

Sofware Used : Jdk 1.4, JSP, Oracle 9i,

**Client : Accruent Inc, USA**

**Summary**:

Ab Builder is a web based data processing tool. The abstraction of key data from a printed document (for e.g., a contract) can be stored to a structured database. The abstraction process is organized in projects, which further divided into smaller units of work called batches. A batch will have one or several associated documents that are to be abstracted by a given Data Processing center. The abstraction template associated with the project determines what data may be abstracted from the documents.

**Responsibilities**:

* Preparation of Test plan and Test cases
* Involved in Functional Testing
* Filing of bugs in Defect tracking tool **(Rational Clearquest**)
* Tracking of defects till its closure

**Project Name : Real estate Management**

Duration : Mar ’03 to June ’03

Team Size : 3

Software Used : Visual Basic 6.0, Oracle 8i

Operating System : Windows NT, 2000, Solaris

**Client : Accruent Inc., USA**

**Description:**

REM provides a strategic approach in using technology to assist real estate managers in increasing occupancy rates, lower cost of managing a lease and improving tenant relationships. Monitoring critical dates like lease renewal, cancellation etc., It’s used to budgeting and client reporting on the managed real estate properties and payment processing at fixed/variable intervals.

**Responsibilities**:

* Preparation of Test Cases.
* Functional testing for Straight line modules
* Filing of bugs and tracking till closure **( Test track Pro)**

**5. Cybernet Software Solutions, Chennai – Nov '02 to Mar '03**

## Project Name : Desktop Mobile Management-Marimba

Duration : Nov ’02 to Mar ‘03

Team size : 4

Operating System : Windows 2000, Solaris, Linux

**Client : Marimba**

**Summary**:

Desktop/Mobile product family is an enterprise level configuration management solution that streamlines the delivery, installation, update and management of applications on desktops, laptops, servers and mobile systems. The App-Packager module deals with the packing of Applications, Inventory module deals with the Information of machines and its resources. Subscription, acts as administrator with centralized control of how the application is distributed and get installed at various end points

**Responsibilities**:

* Preparation of Test plan and Test cases
* Involved in Functional Testing
* Filing of bugs in Defect tracking tool (**Chrysalis**)
* Tracking of defects till its closure

**6. SIP Technologies & Exports Ltd.,** Chennai (Oct **’00 to Nov’02**)

**Project Name : Quality Assurance**

Team size : 5

Duration : Nov ’01 to Nov ’02

**Client : Sip Technologies and Exports Ltd.**

**Summary:**

As the Quality co-coordinator, primary responsible for planning, coordinating and conducting the SQA activities like review of project plan, process handbooks and test strategy of the projects. Responsible for conduct of Work Product Audits and Process Audits. Also responsible for the certification of the work product before delivery

**Responsibilities**:

* Involved in web-based testing
* Responsible for process formulation
* Facilitating process for process compliance
* Conducting Project milestone reviews
* Reviewing test plans for the projects
* **Conducting process audits (Internal Quality Auditor)**
* Closure of Non conformances
* **Responsible for maintaining issue tracking tool (Bugzilla 2.12)**
* **QA Tool development for metrics collection and reporting**
* Project closure analysis

**Project Name : Zaplet – QA Testing**

Duration : Jun ’01 to Nov ’01

Team size : 4

Software Used : JDK1.3, JSP, Weblogic, Oracle 8i

Operating System : Windows NT, 2000

**Client : Zaplet Inc, USA**

**Summary**:

Zaplet Appmail system is a RBAC web Application. It’s collaborative business process management software that brings application functionality directly to a user’s inbox to complete business processes. Zaplet appmails are task-based applications, delivered via email.

**Responsibilities**:

* Regression testing of daily builds and reporting bugs

**Project Name : JTOOLS & JDK CONFIGURATION LAB TESTING.**

Duration : Oct ’00 to May ’01.

Team Size : 5

Software Used : JDK1.3, JDK1.4 mksnt, make, SCCS

Operating System : Windows 95/98/NT, Solaris, Linux

**Client : Sun Microsystems, USA.**

**Summary**:

The JDK Configuration lab involves testing of various Java packages in JDK1.3

on various combinations of hardware and software. The test bed consists of various hardware configurations running on all kinds of operating systems, service packs and browsers etc. The JTOOLS test cases will focus on breadth coverage for each build of JDK 1.4 (Merlin) to ensure that all JTOOLS features work as advertised.

**Responsibilities**:

* Functional testing of jar and appletviewer tool various platforms like Solaris 2.6/2.7,Windows NT/2K, X86 2.6/2.7 & Linux (Red Hat 6.x)
* Reporting issues through bugtraq system
* Automation of the jar & appletviewer tool testing using shell scripts
* Installation testing of jdk 1.4
* Running all suites on the Windows 95/95/NT, Solaris & Linux using JDK 1.3 Kestrel and reporting bugs.
* Regression testing on weekly builds

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