IBRAHEM

**IT Project Manager & Team Lead**

**Summary**

Project management professional with history of achieving cost savings and enhancing system functionality. Track

record of tackling and solving tough business and technical problems. Strong leader with demonstrated ability to work

effectively with individuals at all levels and in all functional areas. Experience managing full project lifecycle from

requirements gathering to final implementation and customer training.  
IT Project Manager offering an impressive record of taking over troubled projects, developing new launch plans and  
executing to successful completion. Determined to deliver high-quality and user-friendly products to the market as

quickly as possible.

**Highlights**

Multi-unit operations management Requirements analysis and design phases  
Risk management Agile development methodologies  
Operations management Team player  
Vendor sourcing Team building  
Natural leader Advanced knowledge of embedded systems  
Quality assurance and control Excellent communication skills  
Relationship building Fluent in C, C++, C#  
Systems implementation Troubleshooting proficiency  
Project development and lifecycle Business management methodology

Work flow planning Strong public speaker

Budgeting and forecasting  
Project management

**Websites, Portfolios, Profiles**

http://ibfleyth.wix.com/ibrahemfaheem  
https://sa.linkedin.com/in/ibrahem-faheem-a9309629

**Accomplishments**

Improved customer satisfaction ratings by 88% by implementing a new user-friendly interface.  
Streamlined and improved marketing tactics, which reduced company costs by 67% and increased market share by 80%.  
Designed, developed and produced Captaris Workflow, which was successfully implemented by Kadiholding.

**Experience**

**Project Manager and Team Lead 12/2012 to Current**  
**FutureTech Solution Ltd. Khobar-Saudi Arabia**

Technology Used: Primavera P6 R8.2, MS Project, Microsoft CRM, VEEAM Backup, VMware vSphere,  
Microsoft visual studio.  
Managed over than 25 project has been successfully in 3 years ago.  
**Responsibilities include:**  
Working on Project Management using Primavera Tool and MS Project.  
Planning, implementing and leading FutureTech projects.  
Defining projects scope, goals and deliverables.  
Setting and managing projects budgets.  
Developing the project plan.  
Defining the project tasks and resources requirements.  
Allocating the needed resources and assigning individual responsibilities.

Planning and scheduling project timelines.  
Tracking and reporting team hours and expenses on weekly basis.  
Ensuring project documents are complete, current, and stored appropriately.  
Preparing quality assurance procedures.  
Managing day-to-day operational aspects of a project and scope.  
Identifying projects requirements.  
Meeting the project deliverables.  
Balancing the project competing demands (quality, scope, time and cost).  
Enforcing project standards.  
Minimizing risk exposures.  
Providing direction and support to the project team.  
Presenting reports defining the project progress, problems and solutions.  
Evaluating projects and assessment of results.  
Maintaining all company processes and workflows as well, as establish new ones when needed.  
Manage daily systems problems, and put the optimal solutions to solve it.  
Manage implementation enterprise solutions.  
Manage resources from multi country at the same time.  
Presales: Work independently or lead small technical teams to evaluate a customer's web architecture and deliver  
the appropriate integration solution.  
This includes, but is not limited to, evaluating the customers' content management and publishing processes,  
web application architecture, security requirements, DNS configurations, and provide detailed documentation for  
a custom solution that satisfies the customers' business and technical requirements.

**Projects:**  
SIPCHEM: Upgrade SharePoint from 2007 to 2010 and migration.

King Fahd Specialist Hospital: Installing VMware vSphere 5.1 with Symantec.  
LATHIETH: Installing and Configuration Network, Internet, Exchange Server and AD in Installing VMware  
vSphere 5.1 with Symantec HA, Transfer Hosting with them Domain to other Hosting and Installing ERP System.  
KJO (Khafji Joint Operations [Aramco]): Installing VMware vSphere 5.1 with Symantec HA, and installing  
VEEAM Backup.  
AL JOAIB Group: Make design for Al-Joaib VMware vSphere and Veeam Project that includes HP servers and  
SAN storage.  
The solution will give high Availability for the virtual servers and fast recovery for any failure.  
KJO-EDD (Khafji Joint Operations [Aramco]): Installing VMware vSphere 5.1 With Symantec HA, also migrate  
old environment with the new environment Using VMware Solution.  
Saudi Diesel Veeam Backup, Hardware Installation and Configuration Project.  
Al Zamil Upgrade VMware vSphere from 4.0 to vSphere 5.5.  
SAUDI CHEVRON (S-CHEM) INFRASTRUCTURE VIRTUALIZATION PROJECT, including Hardware  
installation HP Blade Server's and EMC Storage.

**Senior Software Developer 03/2011 to 12/2012**  
**Kadiholding Group Dammam-Saudi Arabia**

Technology Used: ASP.net 2010, Ajax, JQuery, SQL 2005, SQL reporting services  
**Responsibilities include:**  
Working on windows and web projects& Salutations.  
Designing application specific user interfaces and code functionality, within respect the software life cycle  
development processes.  
Performing test and re-mediate issues following the testing process.  
Developing websites for company (www.zajilit.com, www.kadishades.com,  
www.ocassionsme.com,www.hatex.com,), and website for holding (www.kadiholding.com).  
Develop website solution from a-z cycle project for company contains 8 company services, E-Marketing, E-Sales  
and organize of the company.  
Develop and customization of the JD Edward system [ERP Oracle] with in-house solutions.  
Develop on Captures Workflow System and development on it using C# code.  
Begin work on SharePoint 2010 administration and development.  
Create Warehouse, Sales, Accountant and full Reports System for Occasions Company using .Net Technology.

**Software Developer 01/2010 to 12/2010**  
**RealSoft-IT Amman-Jordan**

Designing application specific user interfaces and code functionality, within respect the software life cycle

Work with Senior Developers and DBEs to design, document, and implement Reports using BI.

**12/2009**

**Amman-Jordan**

Designing application specific user interfaces and code functionality, within respect the software life cycle

development processes. Performing test and re-mediate issues following the testing process. Work with Senior

Developers and DBEs to design, document, and implement web services and stored procedures. Work within an

Jordan

Saudi Arbia

**Responsibilities include:**  
Working on windows and web projects.

development processes.  
Performing test and re-mediate issues following the testing process.

Work on the Census Project in Oman.  
Working as SharePoint administrator for 6 months on Oman project.  
Create Timesheet System linked via oracle DB using c#.

**Website Developer**

**Monsters Consultancy & IT**

**Responsibilities include:**

agile development environment to complete user stories.

**Education**

**Software Engineering**  
AL Hussain Bin Talal University  
Coursework in Software Engineering and Technology Management

**Project Management PMP 5th**  
Al Jehat

**Languages**

Arabic: Mother tongue.  
English: very good in speaking, reading and writing

**Personal Information**

Place of Birth: Saudi Arabia  
Date of Birth: 20 of January, 1985  
Present Resident in Khobar, Saudi Arabia  
Status: Married   
Hobbies: International Travel, Sports, Reading  
Nationality: Jordanian

**Certifications**

VTSP - IV (Infrastructure Virtualization 5) – 26 NOV 2013  
VMTSP (Veeam Technical Sales Professional) - 11 OCT 2013  
Prepare to PMP 5th certification.  
General Product Support Specialist – 28 MARCH 2013  
Primavera Portfolio Management Support Specialist – 7 JAN 2013  
Primavera P6 Enterprise Project Portfolio Management Presales Specialist – 27 DEC 2012  
Programming in C# Jump Start -25 of Feb 2014.  
SE Technologies EMC 2015

**Additional Information**

Personal Website: http://ibfleyth.wix.com/ibrahemfaheem  
LinkedIn: https://sa.linkedin.com/in/ibrahem-faheem-a9309629  
Transferable Iqama

**Skills**

Programming: ASP.NET, C#, Ajax,XML,Javascript

**05/2008 to**

Ma'an,

Dammam,

**2008**

**2013**

Database: SQL Server, Oracle  
Reports: SQL Reports, Oracle BI  
Software's Development: SharePoint, JD Edward ERP, Microsoft ERP, CRM, Captures Workflow, Point of  
Sales, Tracking  
Project Management Tools: MS Project, Primavera   
Project Management Skills: System Analysis, Project Planning, Project Documentation, Project Life Cycle,  
Project Cost, Project Risk and Communication   
Private Cloud Technology: VMware, Hyper-V  
Public Cloud Technology: VMware, Microsoft Azure, Microsoft 365  
Backup Solutions: VEEAM, Symantec, Acronis, Network Backup  
Networking: TCP/IP, Wireless 802.11 a/b/g, DNS, WINS, DHCP  
Hardware: HP and DELL Servers, EMC and HP 3 tier Storage  
Disaster Recovery: Public and Private   
Security Solutions: Trindmicro, Zscaler   
Sales & Presales Software

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