**Babur**

**PERSONAL DETAILS**

***Date of birth***

*October 10, 1988*

***Gender***

*Male*

***Marital Status***

*Single (Not married)*

***Nationality***

*Uzbekistan*

***Visa Status***

*Long-term Tourist Visa*

***Languages Known:***

*English (Fluent)*

*Russian (Native)*

*Arabic (Basic)*

*Uzbek (Fluent)*

*Italian (Basic)*

*Korean (Basic)*

*Turkish (Basic)*

***Education degree***

*BSc in Mechanical Engineering*

***Address:***

*Sharjah, Al Nahda 2,*

*Tiger Building, D-Block*

**Personal Profile**

A communicative, result-oriented, highly motivated and focused individual with analytical mind, tremendous internal energy and with successful background in customer service and sales, able to speak Russian, English, Uzbek and Arabic is currently looking f or a position in sales and/or customer service, where advancement is based on professional, honest and hard work.

*«For me* **-** *trading is an art»*

**CAREER HISTORY**

**«General motors-Uzbekistan» Andijan, Uzbekistan**

**official dealer**

**«Andijan Autotechxizmat» Oct 2014 – Apr 2016**

**Position: AFTER-SALES MANAGER**

**Duties:**

* Performing contacts with customers via mail, telephone, e-

mail and website-portal, face to face, call-center duties

* Obtaining questionnaires, noting complaints. Continuous updating, analyzing and preparing recommendations to Sales and Service Managers
* Cooperating with Sales Manager in car and spare parts’ sales
* Coordinating the communication among general agents, warranty service and other parties(ISO 9001:2008 environment)
* Preparing presentations related to market research, preparing analysis reports, preparing articles for PR
* Meeting VIP guests

**«BEST PERFUME» Perfume Shop Tashkent, Uzbekistan**

**may 2012 – aug 2014**

**Position: SALES ASSOCIATE**

**Duties:**

* Meeting and greeting customers with sincere and warm smile
* Helping customer to find their need, psychological approach to each customer’s individual nature
* Receiving new products to the store
* Maintaining displays with new arrivals
* To be kind and available every time
* Cashing out people when necessary

**Fashion Store «Super Star» Tashkent, Uzbekistan**

**mar 2010 – apr 2012**

**Position: SALES ASSOCIATE**

**Duties:**

* Meeting and greeting customers with sincere and warm smile
* Helping customer to find their need & assuring customer satisfaction
* Receiving new products to the store
* Maintaining displays with new arrivals
* Being always kind and available
* Cashing out people when necessary

**ACADEMIC QUALIFICATION**

**September 2009 – May 2015 «Politecnico di Torino» Italy State University**

**Tashkent, Uzbekistan (Turin Technical University in Tashkent)**

* **Bachelor of Science in Mechanical Engineering**

***(1st degree and Bachelor-level of the Bologna process in MECHANICAL ENGINEERING,***

***INDUSTRIAL ENGINEERING Degree Class)***

**Skills**

* Psychological approach to customers’ individual natures, influential abilities
* Fluent Russian, Fluent English, Basic Arabic.
* MS OFFICE confident.
* Internet/Social Network applications confident.
* Enterprise Resource Planning systems knowledge.

**Strengths**

* Quick reaction to events, high level of adaptability to changes.
* Good organizational skills, ability to single out the main issue.
* Problem solving.
* Punctuality, procedure discipline and the service quality is in the first place.
* Friendly, hard-working, ambitious and approachable.
* Fast-learner, continuous self-development.

**Interests**

Cooking, New cultures, New friends, Foreign languages

[Click to send CV No & get contact details of candidate](http://www.gulfjobseeker.com/feedback/submit_fb_em.php)

