* **Gerges**

Profile Summary

* Restaurants Manager 8 Years, with a wide experience on All F&B restaurants &bars,international Culinary Such As Oriental, FarEast, Italian, Steak House & Snack bar.

Strengths

* Good communication skills gained through extensive interaction with others.
* Recognize for eligibility and getting the job done things persistence and strong work ethic towards learning new things
* Maintain a good standard of service and hospitality to customers at all levels.
* Maintain good relationship to colleagues by working team
* Ordering items when constant track for the keep moving commodities.
* Willingness and aptitude to learn new things

Education and Qualification

* Tourism and Hotel Institute, Alexandria, Jun 1997

Professional Experience

* **JazSaraya, Makadi Bay -Hurghada 2011 - 2016**

**Maître De Hotel (Restaurants Manager)**

Full Responsible for 2 Main Restaurants, 4 Ala Carte Restaurants( 100 each ala carte &

300 each main rest)In Charge for 6 bars

Achieving All the Company Internal Targets & External Awards Concerning Service in

F&B Department

Covering F&B Manager during His Vacation in running the Department Smoothly

Responsible for staff training&Responsible for SOE inventory

Full responsibility in keeping the property all the technical and administrative aspects

responsible for providing the best service to the guests in the various branches of the entity Activity

The follow-up work on the implementation of all food safety requirements and tankards

Follow-up and supervision of the maintenance of equipment and tools for the facility both internally and externally

* **IberotelSaraya, Makadi Bay 2007 - 2011**

**Restaurant Manager**

Full charge of 2 main restaurants ( 300pax for each restaurant)

* **IberotelSaraya, Makadi Bay - Hurghada 2005 - 2007**
* **Head Waiter**

In-Charge for 4 Ala carte Restaurants( 100pax each restaurant)

* **Steigenberger, El Gouna 2005 - 2005**
* **Captain**

As Captain in-charge for Main Restaurant(120 pax

* **Iberotel Beach, Hurghada 2001 - 2005**
* **Captain**

Full responsible for Main restaurant& Pool Restaurant

* **Hilton Sharm Dreams Resort 2000 - 2001**
* **Waiter**

Best Team

* **Sheraton EL Montazah Alexandria 1998 - 2000**
* **Waiter**

First Step in my career

Best Team In G S I

Highlights of Qualification

* ***Computer***:Have a very good experience on computer in general with large experience

and passion in computer errors and software also passion of learning every program

working.

* ***Windows***:Experience of all versions of windows, me, Xp, vista, 7&8
* ***Office***: Large experience of all version of office 2013

Career Achievements

* Certificate of Achievement: Apr 1999
* For best G S I (guest satisfaction inquiry)
* Best Department Team: Best Department, Apr 1999
* Best Service Team: Best Service Team, Apr 1999
* Certificate of honor as member of G S I Team
* Thanks Litter: Thanks Litter, Apr 2000
* As member of the best hotel wining overall Iberotel hotels
* Thanks Litter: Thanks Litter, Jun 2000
* As member of Team of Success from G M Mr. Fritz sacher
* Opining Team: Opining Jun 2000
* Opining certificate from Iberotel Oasis hotel
* Certificate of Merit IberotelOassis hotel
* Certificate of Achievement IberoteiOassis hotel



* **CHDT. March2009**

TRAINING

Certified Hospitality Department Trainer

From ETF (Egypt Tourism Federation)

* **Time Management &delegation Mar 2009**
* **HACCP training. May2011**

Hazard Analysis Critical Control Point

From ETF (Egypt Tourism Federation)

* **Advanced Business Etiquette June 2011**
* **Advanced Business writing Feb 2012**
* **Food Safety Risk. May 2012**

From Cristal company

From ETF (Egypt Tourism Federation)

* **Food Safety Risk for Management May 2012**

From ETF (Egypt Tourism Federation)

* **HDT. Feb 2013**

Hospitality Department Trainer

From ETF (Egypt Tourism Federation

* **Food& beverage Management. Feb 2013**

Food& beverage Management Development skills

* **Hospitality &Leadership skills development. Feb 2013**

Training course in leadership and management from the Egyptian tourism

* **Environmental Management March 2013**
* **Marketing is everybody job Aug 2013**
* **Green Hotel 2014**

From ETF (Egypt Tourism Federation)

Personal Details

* **Date of Birth** : 26/09/1978
* **Nationality** : Egyptian
* **Marital Status** : Married
* **Religion** : Christian
* **Languag**e : English, Arabic and Basic German
* [Click to send CV No & get contact details of candidate](http://www.gulfjobseeker.com/feedback/submit_fb_em.php)
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