**Pyke**

**PERSONAL INFORMATION**

Birthdate : March 5, 1987

Birth Place : San Juan City Philippines

Age : 29 yrs. old

Height : 5’7ft.

Weight : 160 lbs.

Sex : Male

Civil Status : Single

Religion : Born Again

Nationality : Filipino

**EDUCATIONAL BACKGROUND**

**Elementary**  **Year [From] - [To]**

School: Salapan Elementary School 1996 - 2000

Address: Brgy. Salapan, San Juan City Philippines

**Secondary**

School: Central Colleges of the Philippines 2000 - 2004

Address: Aurora Blvd. Quezon City Philippines

**College**

Course: Bachelor of Science in Psychology 2009 - 2013

School: Rizal Technological University

Address: Boni Ave. Mandaluyong City Philippines

**EMPLOYMENT HISTORY**

***Position:*** Assistant Store Manager

***Achievement:*** Coffee Master

***Company:*** Starbucks Coffee Company (Rockwell Business Centre Branch)

(Rustan Group of Companies)

***Address:*** G/F Urban Bldg. 405 G. Puyat Ave. Makati City Philippines

***Date:*** October 10, 2010-May 01, 2016

***Reason for Leaving:*** Resigned

**Job Description:**

* Manages daily shift operations (opening of equipment and closing procedures).
* In-charge in checking of equipment thus reporting it for preventive maintenance or replacement.
* Targets KPI for business acumen thus improving or sustaining the progress of the business
* Formulates action plans and root cause analysis for areas of opportunity.
* Writing and computing weekly and monthly sales report on a necessary time.
* Improves quality of business by conducting daily checklist on the operations (including checking of drinks, conducting audit and knowledge of partners on the business).
* Trains partners/crews for future positons i.e. supervisor and coffee master
* Plot schedule of the partners on a weekly basis.
* Creates documentation for feedback and development review for partners/crews for their performance rating approval on a quarterly basis.
* In-charge on the Front of the House and Back of the House Marketing and QA execution.
* Manages marketing schedule and promotions on a monthly basis.
* Coordinates with the supply chain and warehouse for the ordering schedule of stocks and food on a weekly basis as well as receiving materials and orders following a quality standard.
* Verify and check SKU for inventory purposes.
* Conducting weekly and monthly inventory.
* Creating a warm environment and legendary service for the customer service experience.
* As a Coffee Master you are in charge of the overall sales of coffee, sharing of your expertise in conducting coffee-tastings and impacting coffee quality (includes creating latte art).
* Making a good quality hot/iced and Frappuccino coffee on a standard manner following a detailed coffee manuals and recipe.

***Position***: Service Crew

***Company:*** Mcdonalds Restaurant (Golden Arches Development Corp.)

Address: 12th flr. Citibank Tower Paseo de Roxas Makati City Philippines

Date: June 17, 2006 – November 4, 2010

Reason for Leaving: Resigned

**TRAININGS / SEMINARS ATTENDED**

Training Center: National Centre for Mental Health Philippines

Duration: January- March 2013

Address: Mandaluyong City Philippines

Title: On the Job Training

Training Center: National Centre for Mental Health Philippines

Duration: February 2013

Address: Mandaluyong City Philippines

Title: Making Psychological Report Comprehensively

**SPECIAL SKILLS / INTERESTS**

* Well-versed in oral and written English and Filipino.
* Computer literate: MS Word and Excell
* Good Conversational skills

[Click to send CV No & get contact details of candidate](http://www.gulfjobseeker.com/feedback/submit_fb_em.php)

