**AMOL**

**AMOL.285963@2freemail.com**

 ***Objective***

Seeking the challenging senior managerial position in Logistics & Supply Chain Management where I can utilize my intense knowledge of managing continuous improvements in retail warehousing & distribution with effective and efficient manner.

***Key Competencies& Skills***

* Inventory Analysis& Operations Management
* Logistics & Supply Chain Management (Warehousing & Distribution)
* Negotiation & Presentation Skills
* Customer service & order management
* Quality Management (HACCP & ISO Implementations)
* Operations & Team Management

***Operational Revelation (Dubai, United Arab Emirates)***

***Company***: **Global Shipping & Logistics L.L.C (Al Shirawi Group) 3PL**

***Designation*: Sr. Operations Executive (CSR & Warehouse Management)**

***Tenure*: 18th June 2009 to 31st January 2015**

* Communicating with customer’s on schedules and allocating necessary resources to fulfil the projected requirements for temperature controlled warehouse.
* Determined the most cost-effective procedures and routes for shipments.
* Established long-term customer relationships through prompt and courteous service
* Prioritized order security, accuracy and on-time pickup and delivery.
* Comply with food safety standards (**ISO 22000:2005 & HACCP Certified)** ensuring containers and trucks maintain required temperature whilst offloading and loading.
* Scheduling and monitoring export, import, retail & wholesale activities as per customer requirements. **(Such as Emirates, Federal Foods, DU, Mars, and Baskin Robbins, NMC, Seville products, freshly frozen, Enroute International and Gulf International Etc.)**
* Handled in total **150,000 Sku’s** with more than **90 premier customers & total 75,000 sq.ft** warehousing operations with more than **50,000** pallet positions.
* Generating storage and transaction reports to provide an up-to-date view on the daily happenings for the top management.
* Communicated with dispatchers, warehouses and customers regarding outgoing orders..
* Supervising the team in managing documentation, distribution & inventory managing activities of the warehouse.
* Monitoring team’s daily & weekly performance level to make the warehouse managing system more effective.
* Coached 50 other employees and assisted with quarterly performance reviews.
* Maintained accurate stock records and schedules
* Prioritized order security, accuracy and on-time pickup and delivery
* Investigated and resolved customer inquiries and complaints in a timely and empathetic manner

***Operational Revelation (Dubai, United Arab Emirates)***

***Company***: **Trane BVBA (Ingersoll Rand)**

***Designation*: Sr.Warehouse Coordinator (Order Management & Warehousing)**

***Tenure*: 1st March 2015 to 30th September 2015**

* Works to develop a warehousing strategy to increase picking efficiencies, storage locations, and warehouse rationalization
* Optimizing inventory at all sites and oversee inventory rounds and stock levels
* Managing the warehouse, including the monthly and yearly inventory.
* Implementing recommendations from internal and external auditors and the finance department
* Maintaining the warehouse and implement safety and security measures
* Implementing and follow the parts return policy to avoid carrying too much inventory or obsolete parts
* Ordering, receiving and delivering necessary parts as per the customer requirements.
* Preparing orders and deliveries to counter customers and to the team of after-sales service technicians
* Verifying supplier invoices and coordinate cost allocations.
* Established long-term customer relationships through prompt and courteous service
* Responsible for arranging local deliveries through forwarders and ensuring full compliance for the local documentation requirements (commercial and legal).
* Responsible for placing the orders for the required parts from **USA, Europe, Belgium, France factories for the local & GCC distribution.**
* Following up with the manufacturing units for the orders placed through the SAP system & assigning proper ETA to the customer.
* Maintaining monthly records for the service team orders, local orders so as to calculate the actual monthly sales turn over.
* Maintaining the stock level for the parts which are continuously required for HVAC systems.
* Supervised material flow, storage and global order fulfillment.
* Forecasted manpower requirements based on daily workload and company targets.
* Director of **53,000** square foot warehouse, shipping **380** shipments as Inbound & **550** as outbound per month
* Coordinated with freight forwarders to expedite international shipments
* Investigated and resolved customer inquiries and complaints in a timely and empathetic manner

***Operational Revelation (Mumbai, India)***

***Company***: **Mega Enterprises (3PL)**

***Designation*: Sr. Warehouse Manager (Regional Warehousing)**

***Tenure*: 4th December 2015 to till date**

* Managing **63,000 Sq. Ft 3PL** warehouse store operations & ensure timely un-loading of supplier vehicles.
* To effectively control product losses/damages (wastages) as per set standards during product Storage/handling.
* To ensure stocking and loading of products according to FIFO rules & all safety standards.
* An efficient management of Transportation to ensure smooth & timely supply of products across the locations in coordination with Warehouse Managers.
* Planning and managing the shift operations for Warehouse function.
* Managing and controlling the budgets of Warehouse department for respective territory.
* Playing a key role in development of System/Procedures, reporting & effective use of Software ·
* To implement standards and best practices in Logistics function in coordination with inventory officer & optimize financial performance.
* Assurance of adequate risk management so as to meet Key Performance targets.
* Create opportunities and resources to answer development needs and training necessities of his staff.
* Maintains receiving, warehousing, and distribution operations by initiating, coordinating, and enforcing program, operational, and personnel policies and procedures.
* Established long-term customer relationships through prompt and courteous service
* Led warehouse improvement initiatives to advance operational efficiencies.
* Director of **63,000**square foot warehouse, shipping **480** shipments per month as Inbound & **650** as outbound.
* Investigated and resolved customer inquiries and complaints in a timely and empathetic manner

***Proficient Synopsis***

* Acquired knowledge for Operations in Warehousing, Inventory & Supply chain management.
* Team player with strong analytical, problem solving & organizational abilities.
* Effective communicator with good interpersonal skills, logical capabilities &can think out of box for solutions.
* Possess good academic credentials and a strong record of extracurricular activities.
* Capable of making good presentations and having intelligent discussions.
* Highly resourceful, responsible, persistent and committed individual.
* Globally oriented and inclined towards working in an inter-cultural environment.

***Professional Career***

* A result oriented professional with almost **7 years** of comprehensive experience in Supply Chain management, Logistics, Warehouse Management & Inventory Management.
* Deft in managing the wide spectrum of tasks including Transportation Management and Inventory Management across the supply chain.
* Expertise in managing entire breadth of commercial operations inclusive of Order processing & Material Management & has handled **more than 90 valued customers in Logistics & supply chain sector in 7 years.**

***Awards &Achievements***

* Certification in International Supply Chain Professional from IPSCMI, USA.
* Expertise in handling above **90,000 locations** and their respective allocations.
* Took Initiative as a trainer in developing needful skills and knowledge of the process among the new recruits.
* Received **“Employee of the Month** “for the third consecutive year in logistics & SCM.
* Received **“Business Excellence Certificate”** from CEAT Limited Mumbai.

***Academic Credentials***

**Certified Supply Chain Professional**  2012

(IPSCMI, USA)

Portsmouth UK 2008 - 2009

**PGD. M.Sc., Strategic Business IT**

Pune University 2004 - 2008

**B.Sc. Graduation**

Pune Board, Science2003 - 2004

**XII**

Pune Board (X)2001 – 2002

***Software Credentials***

* ***Operating Systems***: MS-Windows 98, 2000, 2003, 2008, 2010, XP, VISTA
* ***Database***: Microsoft Office 2003, 2007, 2008, 2010, Internet Apps
* ***Software Expertise***: Manhattan Associates (Integrated Logistics Solutions). United States of America (ERP Specialize for WMS)

I-Scala, I Store, Webcasts, Pride, Mercury, SAP

***Areas of Expertise***

# **Logistics & Supply Chain Management Inventory Control / Man Power Management**

#  **Warehouse Management**

* Sustaining the existing network & managing the supply chain for the items, ensuring timely distribution of the merchandise.
* Monitoring availability of stock, making appropriate arrangements to ensure & meeting deadlines of deliveries.
* Managing Inbound & Outbound operations for fleet of 20 & 40 ft containers for haulage across UAE to allow delivery of products direct to the retail outlets.
* Liaise with Dubai Municipality for clearance of products.
* Responsible for accurate inventory requirements before handing over to the customer in terms of products, parts, tools, supplies and everything else.
* Handling the inventory function so as to curtail inventory holding expenses and adherence to maximum and minimum stocking system for various spares and minimize wastage
* Having experience to manage talented professional in a growing environment with proper systems & procedures for the betterment of current work atmosphere.
* Conduct bi-monthly cycle count checks by auditing and reconciling physical inventory Vs computerized system to migrate stock discrepancy.
* Monitoring and improving customer service level in the most efficient manner and thus gaining confidence of the customers in respect of Claims, delivery and lead-time.
* Expediting workflow by properly utilizing employees, determining work procedure & preparing work schedule.
* Handling large warehouse with excellent man management & good understanding of distribution technique.
* Setting & Monitoring teams daily & weekly performance level to make the warehouse managing system more effective & maintaining the cordial relationship with all warehouse staff motivating & training them.
* Ensuring the effective implementation of plans, policies and procedures in line with corporate logistics strategy in order to support the achievement of overall business objectives.
* Personally resolving critical logistics issues in order to ensure contractual commitments are met and any operational impact is minimized.

***Personal Dossier***

***Date of Birth*** : 09-Jan -1984

***Nationality*** : Indian

***Gender***  : Male

***Marital Status*** : Married

***Languages Known***  : 1. English 2. Marathi 3.Hindi 4.Gujrathi 5. French, Arabic (L)