**AHAMMED**

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| **Carrier Objective:**  |

To work for an organization which provides me the opportunity to improve my skills and knowledge to growth along with the organization objective

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| **Academic Education:**  |

* **PG Diploma** in **Software Testing** from Inventateq institute
* **B.Sc. Computer Science** from **Kannur University** in 2014
* **Senior Secondary** from Board of Education, Kerala in2011
* **Secondary School Leaving Certificate** from Board of Education, Kerala in 2009

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| **Professional Experience**  |

**Inventateq Software Training Pvt Ltd. Bangalore (**www.inventateq.com)

System support engineer(2015 February-November)

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| **Computer Skill Set:**  |

* Thorough knowledge of computer science, operating systems, networking, hardware and software
* Desktop/Laptop on-site support
* Investigating, diagnosing and solving computer software and hardware faults
* Install, configure, test and maintain operating systems, application software and system management tools
* Provide investigation, diagnosis, resolution and recovery for hardware software problems
* Troubleshooting system and network problems and diagnosing and solving hardware or software faults
* Setting up new users' accounts and profiles and dealing with password issues
* Working with virtual environment using VMware and Hyper-V manager
* Server, IP configuration, remote desktop connection etc.
* Manage service requests, software installations, computer setups, upgrades, etc.
* Basic knowledge on network topology, TCP/IP
* Knowledge on Active Directory Domain Services
* Knowledge on DBMS, SQL commands and joints, queries and sub-queries
* MS SQL server2008
* Support the following technologies: Microsoft Office products –Word, Excel, Access, Internet Explorer, Windows XP, desktops, printers, networked copiers
* Monitor daily backups.

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| **Personal Abilities**  |

* Positive thinking, self-motivated and flexible
* Good communication and interpersonal skills
* Good logical and analytical skills.
* The ability to work alone or as part of a team
* Capable of working well under pressure and meet deadlines
* Confident, Hardworking, critical thinking and fair amount of Leadership quality and a quick learner**.**

**Academic Project:**

**Project Title: Online Document Processing System**

**Description:** An electronic document processing system to digitally keep various types of documents for an organization. This solution had a web front-end where employees can login and upload/store the files centrally from anywhere within the company network.

**Technologies used:** Microsoft Visual Studio, C#, ASP.NET, MS SQL Express 2008

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| **Personal Details:**  |

**Date of Birth : 25-09-1993**

**Nationality : Indian**

**Language knows : English, Malayalam**

**Marriage Status : Single**

**Job Seeker First Name / CV No: 1716630**

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