CURRICULUM VITAE

**Mohandeep**

Career Objective:

To use my skills in a challenging environment and to create inspired designs that will exceed each client's expectation.

## Summary:

* Over 3.5 years of onsite experience in IT Hardware/Networking & Servers
* Individually handled up to 100 users with branch offices & Manufacturing Plant.
* Primary focus is Microsoft Domain Based environment with Network, Hardware Troubleshooting/Configuration.

## Work Experience:

* **Designation:** Coordinator IT **Duration:** January/2014 to Present

**Organization:** Fuerst Day Lawson **Website:** www.fdlworld.com

**Location:** Gurgaon, Delhi (NCR), India 122001

**Company Profile:** Fuerst Day Lawson is UK based company. FDL is a leading supplier and manufacturer of food, beverage and specialty chemical ingredients. With over 100 years of experience in supply chain solution.

**Responsibilities overview:**

* Being a single point of contact for IT support, responsible for overall IT Hardware, Network, Microsoft Servers, Security, End user experience of India Office & Manufacturing Plant.
* Coordination with UK IT team for implementation and for new changes in IT systems.
* Confer with staff, users, and management to establish requirements for new systems or modifications.
* Remote Support to China (Shanghai) Office users for settings, configuration & troubleshooting.
* New Hardware / Software purchase / Vendor development.
* Making arrangement of new assets for employees as well as Enterprise Domain a/c, email & file server NTFS/Share permissions.
* Setting up equipments, ensuring proper installation of cables, operating systems and other software.
* Develop training materials and procedures to train users in the proper use of hardware and software.
* Answering user queries regarding computer software, hardware & active directory.
* Looking after warranty Services, Preparation of IT reports and Assets stock reports.
* VPN monitoring and taking immediate necessary action to fix the problems.
* Dealing with ISP and lodging complaints whenever require.
* Reporting to Country Director (India) and UK IT staff.
* **Designation:** EDP ASSISTANT **Duration:** January/2013 to December/2013

**Organization:** Zoloto Valves **Website:** www.zolotovalves.com

**Location:** Jalandhar, Punjab, India 144001

**Company Profile:** Zoloto Valves was established in 1966. Zoloto is one of the leading manufacturers of Industrial valves and pipe fitting.

**Duties Overview:** Over all responsibility of IT Administration for 70 computer systems of corporate office & manufacturing plant with laptops, Network, Hardware Maintenance andTroubleshooting.

* **Designation:** IT Hardware Technician **Duration:** May/2012 to December/2012

**Organization:** Digital World **Location:** Jalandhar, Punjab, India 144001

**Company Profile:** Digital world is IT Hardware retailer / supplier, deals in all IT Hardware (Desktop, Laptop, Peripherals) Sales and repair services.

**Duties Overview:** Responsible for IT Hardware, Network Troubleshooting, End user support and retail sales

## Skills Summary:

### Microsoft Server 2008 R2, 2012 R2

Active Directory, File Server, IIS, DFS Namespace and Replication, Group Policies, RDP, DNS, DHCP, Print Server, Hyper-V, Terminal Server, AD Sites & Subnets, Domain Controller and other roles and features of Microsoft Server.

### Microsoft Client Operating Systems XP, 7, Visa, 8, 8.1, 10, CE

TCP / IP Configuration, Joining Enterprise Domain, Settings Configuration, User Support, File / Printer Sharing, Local User Accounts, Local Group Policies etc.

### Network Troubleshooting & Maintenance.

Lan / Wan, TCP/IP, Router, Switches, Load Balancers, Modems, WiFi Access Points, Internet Connectivity, Twisted pair Cabling, Network Cards, Network Printers / Scanners and Devices, Print Servers etc.

### IT Hardware Troubleshooting & Maintenance.

Assembling, Disassembling, Repairing, Monitoring, Upgrading etc.

### Google Business email support

User support, configuring email on mobile devices and enhancing end user experience.

### Storage

RAID, Sharing & NTFS/SHARE Permissions, NAS ISCSI etc.

### Backup and Data Recovery

Schedule Incremental Backups, Full Backups, Backup Restore. Windows Server/Client Backup, Cloud Backups, Formatted Data Recovery and Corrupted OS Data Recovery etc.

### Anti Virus / Malwares Scan and Virus Definition Updating

Regular Scan, Virus Definition Updates etc

### Enhancing end user experience with Group policies

Software applications, Printers, & shortcuts/mapped network drives on clients using domain group policies.

### Microsoft Office.

MS Word, MS Excel, Power Point, Outlook.

### DOS / Command Prompt and other tools

Ping, Nslookup, Tracert, Ipconfig, Repadmin, set, whoami, gpresults, gpudpate, IP scanner, Iperf, Wireshark, WiFi analyzer etc.

### CCTV Cameras

IP camera’s POE, Analog Cameras, DVR/NVR, Client Setup, Monitoring

## Education / Qualification:

### ► Bachelor of Science information technology (B.sc-IT) in 2012

University: Guru Nanak Dev University Location: Punjab, India

Major: Information Technology Duration: 3 Years (Regular)

### ► Post Graduation Diploma in Computer Application (PGDCA) in 2013

University: Punjab Technical University. Location: Punjab, India

Major: Information Technology Duration: 1 Year

### ► 1 Year Course in Computer Hardware, Networking, C

Institute: Access Computers Location: Punjab, India

Major: IT Hardware, Networking Duration: 1 Year

### ► 10+2 in 2009

Board: PSEB Mohali Location: Punjab, India

Major: Commerce Duration: 1 Year

## Projects

**Project :** Gurgaon Corporate Office & Production Plant

**Client:** Fuerst Day Lawson India Private Limited.

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**Duration:** January 2014 To June 2014

**Location:** DELHI (NCR)

**Skill Used:** IT Hardware, Networking, Microsoft Server, CCTV cameras

**Role Description:** Established IT Network/System from scratch of corporate office & production plant with 100 Computer systems, Domain Controller, Print Server, File Server with NTFS/Share Permissions according to the business process, Barcode Scanners/Printer, Motorola Mobile Computers, and Network weighing Scales etc.

**LANGUAGES KNOWN:**

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| --- | --- | --- | --- |
| **Language** | **Read** | **Write** | **Speak** |
| **English** | **Y** | **Y** | **Y** |
| **Hindi** | **Y** | **Y** | **Y** |
| **Punjabi** | **Y** | **Y** | **Y** |

**PERSONAL DETAILS:-**

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| --- | --- |
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| **Date Of Birth** | 08/Dec/1990 |
| **Nationality** | Indian |
| **Marital Status** | Single |

**Job Seeker First Name / CV No: 1718310**

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