**Fayaz**

Email: fayaz.395256@2freemail.com



**Career Objective**

Seeking a challenging environment, that allows me to enhance my skills in the field of IT. Looking forward to working with a progressive organization from where I can utilize my knowledge and skills for the mutual benefit of the company and myself.

**Academic Background:**

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**M.C.S**

**B.S.C**

(Master’s in computer science, 2010) CUSIT .Pakistan

(Bachelors in computer science, 2007) University of Peshawar. Pakistan



**Certifications**

 **CCNA** (Cisco Certified Network Associate)

**Technical Expertise:**

* **Operating**Windows 10,8,7,XP, 98, 2008,2003,MAC OSX

**Systems**

* **Hardware**HP, Dell , Fujitsu Siemens ,IBM , Acer ,Max (Laptop / notebook/PC), Smartphone’s, Printers, Scanner
* **Networking**Cisco Switches (4500, 2900, 2600) & routers (1800, 2600, 3800) Configuration and troubleshooting. ALCATEL (IP Phones ) Configuration and troubleshooting

 **Software** MS Office , Adobe suite

**Job Summary**

Implemented network Design and security strategies, Configuring and troubleshooting Cisco Switches (4500, 2900, 2600), and Routers (3700, 2600, 1800).Configuring and troubleshooting ALCATEL IP Phone. Supporting more than 250+ Windows, MAC OSX workstations and laptops.



**CAREER HISTORY**

**System Assistant –** May 2011 - present

**Khaleej Times** (Galadari Printing & publishing). Dubai, UAE

Responsible for installing, configuring, and maintaining PC, servers, networks.

**Networking Administration & support**

* Installing, configuring and administering network technologies
* installation and configuration of LAN, WLAN, and wireless networks
* Switches configuration and troubleshooting. VLAN ,VTP, Port Security
* Configuration and troubleshooting of routing protocols - RIP V1/V2, OSPF, EIGRP, Static Routing
* Configuration Network Address Translation NAT, PAT.
* Configuration of ACL
* Performed network installations according to technical specifications
* Cabling for systems, switches & routers
* Resolving network related issues in a timely manner.
* Maintaining Network infrastructure
* IP addressing and subnetting
* Identifying, diagnosing and resolving network problems.
* Providing daily operational support and system administration for core network infrastructure.
* Configuring LAN, WAN, Wireless, and edge security equipment.

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**Servers Administration & Desktop Support**

* Installing, Configuring & Administering Windows 8, 7, vista, XP, 2003/ 2008, MAC OS.
* Installing and Configuring Active Directory Services
* Servicing & Troubleshooting of Desktops Systems & Hardware Devices.
* Installing, Configuring, Troubleshooting and updating patches for antivirus software in PC
* Implementing, Managing and Maintaining Domains with Group Policies, Permissions to users.
* Configuration of official emails (POP3 & IMAP) for the users in PC and Mobile
* Assisting the users over the phone and walk in support as well to resolve their issues.
* Providing technical support over the phone and face to face in the branch offices.
* Training and assisting the new users with their routine activities.
* Installing, Configuring & Troubleshooting network (LAN), Printers and Scanners.
* Implementing NTFS Permissions and Share level Permissions.
* The identifying suitable vendor for the purchase of computer components, peripherals and software.

**Personal Details**

Nationality Pakistani

\*Having U.A.E Driving ***license Dubai #03***