**BALACHANDAR**

[**Balachandar.295397@2freemail.com**](mailto:Balachandar.295397@2freemail.com)

**-------------------------------------------------CAREER SUMMARY----------------------------------------------------**

* To start as an IT professional and enhance my skills in the field and work towards my personal and company’s improvement by utilizing both my hard skills and soft skills.
* Expertise in banking and healthcare system.
* Software installation and software maintenance and design, testing, debugging.
* Installation and testing of new software and client requesting modules, updation.
* Led multiple projects like ERP, Banking Software, Healthcare Softwares starter etc.,
* Performed Database design and maintanence.
* 3-Tier architechture based application development.
* Process of customer support in non voice process of banking system.
* Support the customer complaints in voice process of inbound customer support.
* Supporting both the voice and non voice process.

**------------------------------------PROFESSIONAL WORK EXPERIENCE----------------------------------------**

**Gulf Experience : Working in Prestige Dental Laboratory Abudhabi- UAE.**

**July-2016 to till now.**

**Software Engineer:** Mirror Technology, Chennai, India June 2015 - January 2016

**Software Engineer Trainee:** Optimas Well Solutions Pvt Ltd, Bangalore,India dec 2011- feb2014

**Process Executive**: MMC Info Tech, Chennai, India feb2011 - sept2011

**--------------------------------------------------TECHNICAL SKILLS--------------------------------------------------**

**Programming :**  Vb.net,ASP.net,C#.net.,java,j2ee

**Database :** MS Access,SQL Server

**Tools :** MS Office,Open Office

**Operating Systems:** MS DOS,Windows XP, Windows7, Linux .

**---------------------------------------EDUCATIONAL QUALIFICATIONS------------------------------------------**

**MCA -** Anna University, Chennai, Percentage of marks obtained : 74% April 2011

**BCA -** Bharathidasan University, Trichy, Percentage of marks obtained : 66% April 2008

**------------------------------------------------------PROJECTS-------------------------------------------------------------**

**HMS, RMS :-**

* Develop and maintain .Net enterprise applications according to technical specifications.
* Design framework components and reusable modules for .Net application.
* Estimate effort and time for .Net application development activities.
* Co-ordinate with functional experts and programmers to analyze business requirements and develop technical specifications.
* Design .Net application codes to reduce implementation risk and improve reliability.
* Develop user interfaces for .Net applications.
* Co-ordinate with stakeholders to collect and analyze project requirement data.
* Develop and enhance Packages, Procedures, Functions, Triggers, Views
* Evaluate changes and perform impact analysis
* Work with functional staff to establish and clarify requirements
* Investigates and corrects software defects and analyzes and maintains data quality
* Prepares comprehensive documentation and ensures timely completion of assigned work

**MMC Info Tech :-**

* Process of Non Voice banking customer support.
* Process the customer update and maintain the information.
* Update the customer address changing.
* Pan card number update.
* Customer payment details checking.

**--------------------------------------------------AREA OF INTREST------------------------------------------------**

* Database maintenance, Networking.
* Health care information system.
* Banking and financial concepts.
* Hotel management, School management system.

---------------------------------------------------**PERSONAL TRAITS**----------------------------------------------

* Good analytical skills.
* Good written and verbal skills.
* A self starter with a Positive attitude.
* Strong desire towards achievement of Goals.
* Comprehensive problem solving abilities.
* Desire to learn new technology to improve my skill set.

**----------------------------------------------PERSONAL PROFILE---------------------------------------------------**

DOB : **4th May 1986**

Employment VISA: **Valid till 15th May 2018**

Nationality : **Indian**

Languages Known: **Tamil, English, Hindi**

Address: **Abudhabi, UAE**