**Profile**

Nationality

Ukrainian

Email Maryna.301841@2freemail.com

During my life I have lived in two different countries that make me easy to adapt to new people, environment and language. Since school years I have been the newcomer in the different and already formed small societies, this helped me to become easy going, cooperative and friendly person.

I am speaking fluently 4 languages Ukrainian, Russian, English and Polish. Moreover, I am studying German on A2 level, so it will be my fifth language that i can use while working

# **Relevant Skills**

* Good communication, collaboration, time management skills and attention-to-detail
* Safety conscious
* Able to work a flexible timetable
* Ability to see a biger picture
* Able to work closely with collegues

**Experience**

1. Flight Attendant, Emirates, Dubai, UAE, 2015 – current time

**Duties**

* Hands-on experience in delivering onboard services while remaining in the boundaries defined by airline policies and protocols
* Providing leadership by responding to a variety of onboard emergency and non-emergency situation
* Demonstrated expertise in responding to passenger medical emergencies and administering First Aid
* Maintaining order when dealing with unruly passengers while sustaining professionalism

2. Volunteer in helping to organize the international conference titled «Financing Higher Education – In search of effective solutions based on best practices in North America, Europe, and Asia”, February – April 2013

**Duties**

* Coordinating conference and meeting space areas based on the requirements and handling event planning issues.
* Handled all media and public relations inquiries

3. Manager Assistant, Eduard 4\*, Uzhgorod, Ukraine, summer 2013

**Duties**

* Assist hotel manager to ensure high quality guest service provision
* Schedule employees to ensure all stations are manned appropriately
* Supervise hotel staff to ensure the provision of excellent customer services
* Manage conflicts and resolve issues in accordance to the hotel’s protocols
* Manage daily sales reports as instructed

**Education**

The London School of Economics and Political Science, London, Great Britain – Diploma for Graduates in Management (HR) 2015 - current time

Lazarski University, Warsaw, Poland - BA at International Relations and Europeans Study 2012-2014

Senior High School of Uzhgorod, Ukraine - 2000-2011