**CURRICULUM VITAE**

**Bimal Chaudhary**

**Career profile**

Skilled technical support officer with 4 years of experience providing PC and client technical support for a sizeable multinational company. Experience in diagnosing, troubleshooting and resolving client issues with hardware maintenance, installation and upgrades.

**Academic Qualification**

* Bachelor of Electronics and Communication Engineering from Everest Engineering & Management College, Pokhara University (Running).
* 10+2 passed from Xavier International College, Kathmandu.
* S.L.C. passed from Buddha Jyoti Higher Secondary School (Bhairhawa).

**Training**

* Basic PHP and MYSQL for 2 month from Broadway Infosys Institute.
* Advance PHP and MYSQL for 2 month from Broadway Infosys Institute.
* Microsoft office package (Microsoft word, excel, power point, outlook).
* (International English Language Testing System)IELTS from Nepal.

**Experience**

* 2010-2014: IT technician at computer shop from Kathmandu, Nepal.
* 2014-2015: Worked as networking as part time jobs from Nepal.

**Technical skills**

* Responsible for testing and installing computer hardware, network and printer as well as software.
* Maintaining server and hardware failure.
* Making software available to appropriate users.
* Ensuring the anti-virus software is installed, properly configured, regularly updated and working properly on all pcs and server station.
* Maintain computer peripherals equipment e.g. printer, scanners, projector.
* Maintain wired and wireless networks, desktop and server computer.
* Providing technical support for hardware and software issue in office.
* Setting up and maintain backup system for file servers an in-office desktop computer.
* Report defects and recommend improvement, alternation and repairs.
* Troubleshooting of personal computer and online support to customers with hardware or Software problems.

**INTEREST**

* Enthusiastic to learn through Web surfing.
* Keen to work at competitive and dynamic environment.
* Keen to learn from different cultures, environments and philosophies.
* Reading current affairs in newspapers and traveling.
* Interested while watching competitive sports like football, cricket, tennis, etc.
* Interested at knowing techniques for increasing productivity, efficiency and handling conflict.

**STRENGTH**

* Excellent communication and adjustable in any environment.
* Humorous and have an attitude for working towards perfection.
* Eagerness to learn and willingness to work.
* Enjoy working at every corner of UAE and in every situation.
* Have “*Yes/No attitude”.*
* Enjoy Youth Activism/social voluntarism.

**Personal details**

* Date of Birth : 1988/4/14
* Religion : Nepali
* Marital Status : Single
* Gender : Male
* Language :English, Hindi, Nepali

**Job Seeker First Name / CV No: 1811400**

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