**RAFFY OLEDAN SALAZAR**

**OBJECTIVE**

To obtain a position that would best fit may qualification and develop further my knowledge and skill beneficial for both the company and myself for continuous career improvement.

**HIGHLIGHTS OF QUALIFICATION**

Over 7 years’ experience working as an effective team member and restaurant manager in previous job

Demonstrated ability to prepare food in conformation to order

Friendly nature with an engaging and outgoing personality

Guest focused approach with the ability to make meaningful interaction

Detail oriented / goal oriented

Can easily learn and highly motivated

**PROFESSIONAL EXPERIENCE**

**Sbarro – Fresh Italian Cooking**

**Philippines**

**Restaurant Manager / Supervisor | April 2011 to December 2015**

Employ an efficient, high-energy and professional approach to store operations management in order to:

- Set monthly sales target

- Maximize sales and profitability

- Provide team with a stimulating and supportive environment

- Maintain and increase standards of customer service

- Drive team performance

- Control the training and development of the staff

- Balance service with costs to ensure profitability

- Promote guest satisfaction for steady repeat business

- Coach all employees to maximum level performance

- Monitor store consistency in sanitation and food quality preparation

- Maintain par level of food, labor, and utility costs

**Pizza Maker and Steam Cook | May 2008 to March 2011**

- Knowledge in making various kinds of pizza and fresh dough

- Knowledge in cooking italian food including pasta and preparation

**Sales Assistant | March 2005 to July 2007**

**SM Department Store**

**SM City Bacoor Branch**

**Philippines**

- Interacts with customers on a daily basis with a view to develop customer loyalty

- Attend to customer queries/concerns, directs to nearest counter for payment of merchandise, and provides information on new products, events and promotions

- Maintains orderliness and cleanliness of work area

- Provides personal shopping service

- Participates in periodic merchandise inventory as a measure to prevent losses and/or damages

- Guides new hires on job

- Prepares and submits reports as necessary

- Displays merchandise according to visual display standards

**EDUCATION**

TECHNOLOGICAL UNIVERSITY OF THE PHILIPPINES

Automotive Engineering Technology

June 2003 to October 2005

**PERSONAL INFORMATION**

Nationality: Filipino

Date of Birth: June 11, 1987

Civil Status: Single

Language: English, Filipino

**SKILL’S**

- Sound communication and customer service skills

- Computer literate

- Enable to operate MS office such as word, excel and power point

- Passionate

- Can coped up stress while performing duties effectively

**Job Seeker First Name / CV No: 1811640**

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