**Rupesh Singh**

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| **Date of Birth**: 22nd January 1987 |
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| **Profile** |
| I am an enthusiastic and hands-on IT professional with more than 4 years of experience in 2nd and 3rd line support. My track record of managing and maintaining servers and desktops in LAN/WAN network infrastructures is complemented by a meticulous approach to smooth-running business operations. Qualified to industry standards, I closely track the latest technologies and apply them to my duties wherever possible. |

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| **Skills Summary** |
| * Windows NT, XP, Vista, Windows7, Windows 8 * LAN/WAN technology * Windows Server 2003/2008/2012 * Active Directory and Exchange 2003/2007/2010 * MS Office 2003/2007/2010 * DNS, DHC, WLAN, VPN * Sophos, McAfee and other Antivirus Software |

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| **Qualifications** |
| * CCNA (Cisco Certified Network Associate) Routing and Switching Certified * Microsoft Certified Solutions Associate (MCSA 70-410) * Hardware & Networking * Web Page Design ( HTML, Adobe Photoshop, **Adobe Dreamweaver & Adobe Flash**) * PHP + MY SQL |

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| **Education** |
| • 2014: London Metropolitan University, UK    *Degree: BSc (Hons) Computing*  • 2012: Informatics, Singapore    *Degree: International Advance Diploma in Computing*  • 2008: Informatics, Singapore    *Degree: International Diploma in Computing*  • 2007: Informatics, Singapore    *Degree: Foundation Certificate for Higher Education* |

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| **AREAS OF EXPERTISE** |
| * Diagnostics * System Backup * End User Support * New Installations and Support * Firewalls / Security * Hardware Exposure * Problem identification * Maintenance |

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| **Employment History** |
| **Surfmandu Pvt.Ltd**  *IT Support Engineer (August 2012 – May 2016)* |
| • Helped migrate services from Windows Server 2003 to Windows Server 2008 R2. • Managed and Administered Windows XP and Windows 7 workstations and laptops. • Supported and maintained servers and backups. • Supported Microsoft Office 2007/2010. • Shared knowledge with new recruits. |
| **BlueEye Travel & Tours Pvt. Ltd**  *IT Support Technician (March 2010- July 2012)* |
| • Primary duties included installing and configuring Windows Servers. • Added, maintained and removed objects within Active Directory. • TCP/IP configuration and administration of IIS for Intranet. • Implementation of McAfee Antivirus. • Utilized problem solving and troubleshooting abilities to resolve any major issues. |
| **Job Seeker First Name / CV No: 1815492**  [Click to send CV No & get contact details of candidate](http://www.gulfjobseeker.com/feedback/submit_fb_em.php)  New_logo.gif |
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