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|  | Sushila Ramdam PROFILEr Positive ,friendly and outgoing personality offering professional skills in hospitality and customer service while seeking an opportunity to contribute my experince,skills and expertise in vibrant environment and energetic team where I can grow my career and expand my professional horizon. |

# COMPETENCIES

Previous customer service experience

Enthusiastic, dedicated and dedicated to customer service.

Good team player, hard-working, flexible and adaptable to new environment.

Ability to work efficiently under pressurized environment, , prioritize tasks and excellent communication skills in Hindi, Nepali and English.

# WORK EXPERIENCE

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| --- | --- |
| **Smooth Fashion store**  **Sales associate**  2015 AUG-2016 MAY | Provide customer service and fashion advice to the customer and drive sales  Participate in regular merchandising and be aware of current promotion  Be aware of shoplifting.  Take charge of the cash counter and perform teller task  Handle customer complaints and enquires according to stores policies  Reporting the customer feedbacks and required improvement to the managers |
| **Tulip restaurant**  *Waitress*  *2014 JAN- 2015 AUG* | Great guests and make them feel comfortable.  Take beverage and food orders.  Deliver beverages and food in a timely manner.  Check-in with guests to ensure that everything is going well.  Refill beverages throughout the meal.  Deliver guest’s bill and thank them for dining at the restaurant.  Work with other servers and be a team player. |

# EDUCATION

|  |  |
| --- | --- |
| College Graduate in Business English |  |

**Job Seeker First Name / CV No: 1823136**

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