**CAREER OBJECTIVE**

An education professional with passion to serve in education and customer service. Looking for a challenging position in sales, customer service and teaching.

**PERSONAL INFORMATION**

* Birth Date: 10th October 1994
* Gender: Female
* Nationality: Kenya
* Marital Status Married
* Languages: English and Swahili

**SKILLS**

* Quick learner with ability to adapt to new environment quickly.
* Able to work diligently with people of different career levels and different social backgrounds.
* Self-driven and always result oriented.
* Always willing to try new things and applying all skills that I have achieved.

**PROFESSIONAL EXPERIENCE**

**St. Patrick’s School Kakamega County.**   **Sept 2014 to Aug. 2016  
*Teacher Trainee***

**Key Responsibilities**:

* Equipping students with necessary skills needed for their day operations in school.
* Mentoring the students so as to become better people in their future.
* Teaching them skills to succeed in their exams and in life thereafter.
* Managing school resources and carefully allocating the resources to appropriate people who need them.
* Serving as a teacher on Duty and being able to run the daily operations of the school.

**Tusky’s Supermarket January 2013-Aug 2014**

***Sales Consultant***

Tusky’s is one of the leading Supermarkets in Kenya. It’s a major departmental store where almost everything ranging from furniture to clothes to food are handled.

**Key Responsibilities:**

* Maximize sales through effective planning and preparation to meet store sales targets.
* Cultivate a culture of excellence in customer service, leading by example on the sales floor. Dealing with customer complaints effectively and promptly, through the department managers or store manager.
* Ensure goods received into and dispatched from store are checked and discrepancies are resolved, if any.
* Provide customers with proper and extensive product information; resolve customers’ requests, orders, complaints and suggestions within a given time frame.
* Arrange special displays for new merchandise, promotions and training new recruits on new products, as per guidelines and inputs from the Department Managers/Store Manager.

**EDUCATION**

**Eregi Teachers College**, Kakamega, Kenya Sept 2014**-2016**

Diploma in Education**.**

Attained a Credit Pass

**Shagungu High School**, Kakamega, Kenya **November 2012**

Certificate in Secondary Education

Attained a Credit Pass

**Ivuyi School. December 2008**

Certificate in Primary Education

Attained a Pass

**Job Seeker First Name / CV No: 1823436**

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