**CURRICULUM VITAE**

**Gideon**

**Gideon.305516@2freemail.com**

**OBJECTIVE:**

An enthusiastic Engineer with the necessary drive and determination needed to resolve complex installations issues. Possessing effective organisational skills and excellent working knowledge of configuring, installing and having a commitment to keep up to date with the latest developments.

Now looking for a new position of installation and designing, one which will make best use of my existing skills and experience and also further

**Areas of Expertise:**

* lighting systems
* cabling and installation
* solar alignment installation
* Networking – switches, routers, modems,

**work EXPERIENCE:**

**Company** : Group 4Securicor  **Company**: El shadai traders

**Location** : Dubai UAE **Location**: Kampala Uganda

**Position** : Guard  **Position**: Warehouse associate

**Duration** : Sept 2015 to date **Duration**: Jan 2010 to Sept 2011

**Responsibilities:**

* Carryout site visits for the purpose of planning and preparation of what is required to secure the site very well.
* Installation, configuration and maintenance of security lights such as intruder alarm systems.
* Carryout tests for the newly installed and maintained systems to ensure they are working perfect and conforming to the security standards.
* Monitoring of lights and notifying the customers immediately with the situations at their premises.
* Providing technical support to the customers remotely in case of emergencies with the solar panels and converter.

**Duties and responsibilities**

* Remote administration and management of customer premises equipment.
* Writing statistical and progress reports for supervisors and managers.
* Maintenance of email and network security systems.
* Administering Network workstations
* Designing and implementation of installation systems.
* Investigating, diagnosing and resolve network connectivity of power in both AC and DC
* Pro – active management of site location
* Provide excellent customer service and build customer service satisfaction and loyalty.
* Handle each customer diligently and professionally, escalate any serious issue to the concerned personnel to ensure excellent customer service and customer loyalty.
* Work with other departments closely to proactive management of any arising matters regarding service delivery.
* Provide up to date information to the clients about new stocks, up-coming and on- going promotions with an aim of increasing the customer base for the company.

**Education Qualification:**

* Certificate of Electrical and solar installation from 2008 to 2011
* Diploma in information tech 2009 to 2011
* Uganda Advanced certificate of education (UACE) from 2006 to 2007
* Uganda certificate of education(UCE) from 2002 to 2005

**PERSONAL PROFILE:**

Name :Gideon

Date of Birth : 26-06-1989

Nationality : Ugandan

Gender : Male

Religion : Christian

Marital Status : Married

Languages Known : English

**CONCLUSION & DECLARATION:**

I hereby certify that the above mentioned Statement is correct & true to the best of my knowledge and belief.