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| **Abhishek Bikram Thapa – 1851204**  To interview this candidate, please send your company name, vacancy, and salary offered details along with this or other CV Reference Numbers that you may have short listed from <http://www.gulfjobseeker.com/employer/cvdatabasepaid.php>  addressing to HR Consultant on email: [cvcontacts@gulfjobseekers.com](mailto:cvcontacts@gulfjobseekers.com)  We will contact the candidate first to ensure their availability for your job  and send you the quotation for our HR Consulting Fees. |

**CURRICULUM VITAE**

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**SYNOPSIS**

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| Strong will power and determination to carve a path for myself through perseverance, hard work and doing the right thing with the best effort. Adaptive, Persistent and Hardworking are few of my characteristics.   |  |  | | --- | --- | |  |  |   **PROFESSIONAL PROFILE** | |
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* Confident and consistent individual, with plenty of experience in the field of hospitality
* Extensive knowledge of principles and methods for consulting and managing people
* Commitment to sticking with a challenging position
* Smart and prompt decision making
* Capable to handle pressure and good with multi-tasking.

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| **ACADEMIC QUALIFICATIONS** |  |
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| Dates (from-to) | 2010-2013 |
| Name of Organization | ***International School of Tourism & Hotel Management (IST), Kathmandu***  ***(Affiliated with Salzburg University of Applied Sciences, Austria)*** |
| Qualification awarded | ***Higher Diploma in Hotel Management (HDHM) with 3.11 GPA*** |
| Major Subjects | Front Office Operations, Food Service Management, Food Knowledge, Beverage Knowledge, Banquet Operations and Management, Housekeeping Operations and Management, Travel and Tourism, Sales & Marketing, etc |
| Dates (from-to) | 2008-2010 |
| Name of Organization | ***Nobel Academy Higher Secondary School, Kathmandu*** |
| Qualification Awarded | ***10+2 in Management with 2nd Division*** |
| Major Subjects | Hotel Management, English, Accountancy, Marketing, etc |
| Dates (from-to) | 1998-2008 |
| Name of Organization | ***Small Heaven Higher Secondary School, Chitwan*** |
| Qualification Awarded | ***School Leaving Certificate (SLC) with 1st Division*** |
| Major Subjects | Science, Mathematics (Compulsory), English (Compulsory & Optional), Accountancy, Social Studies, etc |
| **WORK EXPERIENCE** |  |
| Position  Duties & responsibilities  Dates (from-to)  Name of Organization  Position  Duties & responsibilities | ***Captain (Senior Server)***   * Maintaining the standard of service * Checking in on diners, answering & resolving any issues that have arisen. * Overseeing the service team who are working on the shift. * Training the service staffs on a variety of subjects such as facility policies, processes for serving customers and any other corporate initiatives. * Acting as a liaison between the kitchen staff and servers throughout the course of the shift. * As a shift leader, assigning the side works to the servers before closing the shift. * Promoting the identity of the outlet while serving the diners.   August 2014-March 2016  ***The CheeseCake Factory (M.H Alshaya Co.), UAE***  ***Server (Food & Beverage)***  • Take orders and provide information about menu items • Suggest menu items when requested by the customer • Relay patrons’ orders to the kitchen • Ensure that the order is prepared according to the menu • Ensure order quality and quantity prior to serving • Serve meals and side dishes • Deliver food carts to designated areas • Ensure that continued service is managed during the course of the meal • Keep a constant eye on the table to gauge needs and fulfill them immediately  • Total customers’ check and take it to them • Accept payment in cash and credit card  November 2013-July 2014 |
| Name of Organization | ***Crowne Plaza (IHG), Kathmandu, Nepal*** |
| Position | ***Captain*** |
| Duties and responsibilities | * Responsible for maintaining high standards of Food & Beverage services to guests & patrons. * Promoting identity of the restaurant, building rapport and sense of personalized service towards the guest. * To make recommendations to management for modernization of equipments, service methods and presentation standards. * Participating in regular meetings & briefings as scheduled. * Understanding & abiding all the safety rules & procedures * Assisting manager in making duty roaster. * Monitoring the junior staff when needed to increase service standards. * Seek assistance from the supervisor or manager when necessary. |
| **INTERNSHIP** |  |
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| Dates (from-to) | November 2012-November 2013 |
| Name of Organization | ***InterContinental Hotel (IHG), Sanya, China*** |
| Department | ***Food & Beverage*** |
| Position | ***Banquet Waiter/Trainee*** |
| Duration | 6 Months |
| Duties and responsibilities | * Interacting with guests and clients * Promoting the outlets of the hotel * Taking order of food & beverages * Handling the set up of meetings, seminars and events * Analyzing menu and products * Focusing on profitability by increasing turnover and controlling costs |

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| Department | ***Front Desk*** |
| Position | ***Bell Man/Trainee*** |
| Duration | 6 Months |
| Duties and responsibilities | * Receive guests in professional & friendly manner * Maintain effective communication with all the related departments * Maintain up to date knowledge of hotel products and services * Ensure the guest luggage is carried from arrival point to the guest room * Ensure concierge desk is and store room clean, tidy & organized * Deliver guest messages & other deliveries without delay |

**TRAININGS AND CERTIFICATIONS**

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| * Hazard Analysis and Critical Control Point **(HACCP)** Training * Essential Food Safety Training **(EFST)**   **COMPUTER SKILLS** |  |
| Basic Programs | MS Word, Excel, PowerPoint, Internet/Email |

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| **LANGUAGE SKILLS** |  |
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| English | Excellent written and oral skills |
| Nepali | Excellent written and oral skills |
| Hindi | Good written and oral skills |
| Chinese (Mandarin) | Good oral skills |
| **RESEARCH WORK** |  |
| Title | ***Customer Relationship Management & Its Implications*** |
| Role | Principal Investigator |
| Dissertation | Higher Diploma in Hotel Management |
| Date | 2013 |
| |  | | --- | | **AWARDS/ACHIEVEMENT**  “TEAM OF THE MONTH” (Banquet) at InterContinental Sanya Resort-2012  “ASST. EVENT DIRECTOR” , International School of Tourism & Hotel Management, Blood Donation Event-2012 | | |

"TEAM OF THE YEAR” (Banquet) at InterContinental Sanya Resort-2013

**PERSONAL INTERESTS**

Reading books, travelling, watching movies and documentaries

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