**Amr**

**Personal information**

* **E-mail:** amr.309160@2freemail.com
* **Military Status:** Exempted
* **Date Of Birth :** 27-2-1985

**Objectives**

Seeking a challenging career opportunity in the field of Information Technology in a reputable corporation to gain experience and prove my skills in any related field.

**Work Experience**

**August 2014 till Now**  Senior IT Supervisor at Camegit Factory

**Job description**

* Manage information technology and computer systems
* Plan, organize, control and evaluate IT and electronic data operations
* Act in alignment with user needs and system functionality to contribute to organizational policy
* Identify problematic areas and implement strategic solutions in time
* Handle annual budget and ensure cost effectiveness

**August 2013 – July 2014**  Senior IT at El Maraay (Speed Ahmed Hassan)

**Job description**

* Manage information technology and computer systems
* Plan, organize, control and evaluate IT and electronic data operations
* Design, develop, implement and coordinate systems, policies and procedures
* Ensure security of data, network access and backup systems
* Identify problematic areas and implement strategic solutions in time
* Audit systems and assess their outcomes
* Preserve assets, information security and control structures

**March 2013- july2013** Technical Support at TEdata

**August 2012 – February 2013** Senior IT at Le Mirage Moon Resort

**Job description**

* Manage and review IT projects.
* Responsible for the management of IT and systems..
* Ensure the continued, uninterrupted operation of the hotel, trains, cruises, regional offices and other business units, IT infrastructure and systems required for the company’s services.
* Plan and manage the departmental budget and the IT capital expenditure program for the assigned hotel.
* Implement a continuous measurement process to monitor capacity and performance of systems.
* Negotiate and monitor Service Level Agreements (SLA) for local systems/vendors.
* Monitor and Report performance on centrally agreed SLA’s for the business unit.
support

**November 2010 – July 2012** Site engineer at Energya (Swedy)

**Job description**

* Telecom Egypt project at (Hadabet ALahram**)**

**January 2007 – October 2010** IT engineer at Nahda University Bani-Swief

**Job description**

* System Administration , Technical Support and Helpdesk

**Qualifications**

* Bachelor degree Of Management information systems – Mokkatm Academy For Modern Science , Cairo

(From 2002 to 2006)

**Technical Skills**

* Windows server 2003 and 2008
* Active Directory 2003 and 2008
* Windows server 2008 network infrastructure and configuration
* Microsoft ISA server 2004 and 2006
* VMWare Software
* VOIP
* DNS
* Ability to setup windows clients and VPN
* Wireless devices programming in addition to designing, implementing and securing wireless networks
* Configuring ISA arrays & Cache Array Routing Protocol (CARP)
* VLAN programming
* Finger Print Software Support (Attendance 7 + Web Application)
* Managing theaters sound and light systems
* Installing Camera System IP + Analog +HD +AHD
* Installing fire alarm systems
* Configuring PBX Systems (Phones)
* Configuring Electronic Doors

**Personal Skills**

* Good learning curve.
* Able to work under pressure in a dynamic environment.
* Self-motivated team player and a decision maker.
* Good communication interpersonal skills.
* Leadership Skills.
* Flexible to learn new material

**Courses & Certificates**

* IT Essentials1 (Cisco) (Certified)
* IT Essentials 2 (Cisco) (Certified)
* MCTIP (Self Study & Work Experience)
* CCNA (Self Study& Work Experience)
* Diploma of Human Resources from Sadat Academy for Management Sciences (Certified)

**Languages**

* Very Good in Spoken and Written English, Arabic.