Imran

Imran.316820@2freemail.com

SUMMARY

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* An energetic and analytical System/Network Engineer with over **10 years’ experience** worth of experience in IT engineering, projects and site execution of Industries/high raise buildings/Universities & Villa related projects with highly regarded companies including Learners Point LLC-Dubai, Alyan Projects & Communications Pvt. Ltd, Peshawar Pakistan, Corvit Systems, Pakistan, IT Bannu College of Science Gomel University of Gomel in Dera Ismail Khan.
* I am currently working as an IT Engineer with the company called ‘Learners Point’ in their Dubai Office. I am primarily involved in engineering which encompasses ELV systems such as IP CCTV, Access Control, Structural Cabling, Servers, Exchange Servers, VMWare, Switching, Routing, IPv6 & IPv4, Firewalls, Data Modelling, Domain Systems Design & Engineering, Management, and Co-Ordination for Commercial, Residential and villa projects and also involving with testing and commissioning program and troubleshooting.

I possess a strong knowledge of engineering, and maintain advanced computer skills alongside excellent abilities in client relationship management (CRM), cross functional coordination and problem solving; a convincing communicator, negotiator and team facilitator with good interpersonal skills and self-discipline; I also function well even under extreme pressure and continuously seek to upgrade my personal skills. I have Master’s Degree in Computer Science, Cisco & Microsoft Certified and Professional, Expert IT Support, Network & System Engineer. I want to continue my career with an organization that will utilize my extensive skills.

career overview

I have an MCS (Master degree) in Computer Science several internationally recognized certifications; CCNA (R&S), CCNP (R&S), MCITP (2008), MCSE (2012), and have several years of professional IT (Network and Support) experience. Moreover, I am an Expert in professions i.e. IT Support, Desktop Support, Technical Support, LAN/WAN, Configuration, and Testing and Commissioning on variety of vendors like CISCO and Microsoft network devices.

**WORK EXPERIENCE**

1. **Learner's Point Training Institute Dubai UAE - October 2014 Till Date**

**IT TRAINER**

* Teaching CCNA
* Teaching CCNP
* Teaching MCSA
* Teaching MCSE (Server Infrastructure)
* Teaching MCSE (Exchange)
* Teaching CCTV
* Network Administrator
* CCTV ACCESS Control
* System Admin
* Desktop Support Admin
* installing and configuring computer hardware, software, systems, networks, printers and scanners
* Planning and undertaking scheduled maintenance upgrades
* Technical support to computer user on site or remote
* Investigating, diagnosing and solving computer software and hardware faults
* Equipment and replacing parts
* Maintaining records of software licenses
* Managing stocks of equipment, consumables and other supplies
* Keep track on IT hardware assets
* Key skills for technical support officers
* Technical and analytical skills
* Organizational skills
* Interpersonal and communication skills
* Problem-solving skills

1. **Corvit Systems Pakistan - November 2009 – May 2010**

**Network Internee**

* Handling Labs
* Assisting CCIE’s
* Working in ALYAN COMMUNICATION System and Vocational Centre with Ref Number Exp/11-53 in Capacity of Optical fiber
* Working in ALYAN COMMUNICATION System and Vocational Centre with Ref Number Exp/11-53 in Capacity of Security Camera Installation Technician

1. **Government Postgraduate College Bannu - January 2006 – January 2007**

**Temporary Lecturer**

1. **Freelance Work - November 2007 – May 2009, July 2010 – August 2013**

**Network Engineer/System Engineer**

**COMPETENCIES**

* Highly experienced in implementing IT policies, systems and practices; expertise in ensuring smooth running as well as enhancement of centralized IT and finance process operations in alignment with business operations; a creative thinker, problem solver, and decision maker
* Maintain effective professional relations with staff across all hierarchical levels in the organization on day to day matters through career counselling, role enrichments, feedback sessions & disciplinary proceedings; effective in empowering employees to voice their opinions / grievances on a common platform
* Proficient in managing modern management Systems and maintaining harmonious industry relations by building strong culture and cultivating values of the organization; expertise in leading the integration of activities and services across Resources to ensure that staff are effectively deployed, motivated and retained to deliver excellent service

**TECHNICAL SKILLS**

* Multitasking -
* Discrete maths
* Cisco
* CCNA
* Microsoft
* System Engineering
* Network Engineering
* Ipv6
* CCTV
* Data modelling OSI
* Optical Fiber
* ASA Firewall
* BGP
* CCNP ( R n S)
* MPLS
* Etesalat Routers
* L2 Switching
* Ipv6
* CCTV
* CCNA (R N S)
* MCSE Messeging
* MCSe Desktop infrastructure
* Networking Protocols
* Packet tracer
* GNS3
* VmWare
* Wireless
* Vmware Exi
* Switches
* Routers
* Domain System
* Exchange Server
* Installing Softwares
* Optical Fiber

EDUCATION

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| --- | --- | --- |
| 2003-05 | Gomal University  D.I. KHAN, pakistan  mCS (Computer science) | marks /total  1507/2300 |
| 2000-02 | Gomal University  D.I. KHAN, pakistan  BSC (Computer science) | marks /total  382/550 |
| 1998-2000 | (HSSC)- BISE  BANNU, pakistan | Marks: 745/1100  Division: ISt |
| 1996-1998 | (SSC)- BISE  BANNU, pakistan | Marks: 571/850  Division:ist |

**PROFESSIONAL CERTIFICATES**

1. CCNA [Certified by CISCO] – Ref Id # CSCO 11732366
2. CCNP (RnS) [Certified by CISCO] – Ref Id # CSCO 11732366
3. MCITP 2008 [Certified by MICROSOFT] – MCID NO # 9399493
4. MCSE 2012 [Certified by MICROSOFT] – MCIDNO # 9399493
5. MCSE 2012 Hyper-V [Certified by MICROSOFT] – MCIDNO # 9399493