Hamid

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Working Experience

SWISS ARABIAN PERFUME (SAPG) Salesman

Responsibilities:- • ^E3ZfifiCiSi&aiU22

* Relationship building.
* researching the market and related products.
* presenting the product or service favorably and in a structured professional
way face-to-face.

2 - food and beverage department (2008-2014)

Executives hotels - Riyadh, KSA .

Responsibilities:-

Restaurant Captain Duties and Responsibilities:

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EXECUTIVES HOTEL

* Always greet and welcome guests promptly in a warm and friendly manner.
* Always thank and give fond farewell to guests conveying anticipation for their next visit.
* Assist guest with table reservation.
* Assist guest while seating.
* Ensure guest are serviced within specified time.
* Has a good knowledge of menu and presentation standards.
* Speak with guests and staff using clear and professional language, and answer phone calls using

GRAND PLAZA HOTEL - Riyadh, KSA - (2014-2016)

Restaurant manager

Responsibilities:- Sign in to save to your dashboard Restaurant manager: job description

Restaurant managers are responsible for overseeing the efficient running and .profitability of restaurants and for managing their employees

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.You'll need to be able to lead as well as work as part of a team

What does a restaurant manager do? Typical employers | Qualifications and training |

Key skills

Specific duties and the amount of customer/staff contact vary according to the size of
employer: managers in larger organisations may be mostly office-based, whereas
managers of smaller establishments often have frequent contact with both customers and
.employees

:Typical job responsibilities include

recruiting, training and supervising staff
agreeing and managing budgets
planning menus

ensuring compliance with licensing, hygiene and health and safety

legislation/guidelines

promoting and marketing the business

overseeing stock levels

ordering supplies

producing staff rotas

handling customer enquiries and complaints
taking reservations
greeting and advising customers
problem solving

preparing and presenting staffing/sales reports
keeping statistical and financial records
assessing and improving profitability
setting targets

handling administration and paperwork

liaising with customers, employees, suppliers, licensing authorities and salesEducation Graduation from the High Institute for Tourism and Hotels in Alexandria

WIONDOS & OFFES TOOLS

* Computer user.
* All Windows operating systems (Windows XP/windows 7/ windows Vista).
* Microsoft Office: (Word, Excel, Power Point Internet.
* Opera System (Light and Express) Expert
* Other Internet and Microsoft Application Expert

Interpersonal skills

* Driving in GCC countries
* Maintaining client’s satisfaction through ability negotiation.
* Excellent listener with strong analytical, problem solving.
* Perfect team player in any place or department which I had working in.

Personal information

Nationality : Egyptian
Marital status: married
language : Arabic , English .

Birth date : 11/2/1984.

