

Frankline

[Frankline.324876@2freemail.com](mailto:Frankline.324876@2freemail.com)

**Objective** ***A challenging and rewarding position as I.T. TECHNICAL SUPPORT or any I.T. Position available.***

# Skills Software

Database Programming using Foxpro, Visual Basic Programming using C/Turbo C, C++ and Assembly Language.

**Hardware**

PC Troubleshooting, PC Assembly, LAN Installation & Configuration, PC Parallel/Serial Port Interfacing, routers, switches, hubs, DSL modems

**Environment**

Microsoft Windows XP/2000/Vista/7/8/8.1/10

**Educational Profile**

TESDA COC1 Certified on Object Oriented Programming (2009)

Using Microsoft Visual Basic 6.0

Lyceum Of The Philippines, Intramuros, Manila (2002)

**B.S. Computer Engineer Undergraduate**

Canossa Academy, Calamba, Laguna (1990)

**H.S.**

Canossa Academy, Calamba, Laguna (1986)

**Elementary**

## Work Experience

**COGNIZANT TECHNOLOGY SOLUTIONS INC.**

**Service Desk**

Building No. 10 Upper McKinley Road

McKinley Hill, Fort Bonifacio

Taguig City Philippines 1634

**CONVERGYS formerly DATACOM CONNECT Philippines**

**Tier 2 Technical Support Representative**

11th Floor, Commerce and Industry Plaza

Campus Avenue Corner Park Avenue, McKinley Hill

Fort Bonifacio, Taguig City 1634, Philippines

From October 2012 up to present

**ADVANCED CONTACT SOLUTIONS INC.**

**Technical Support Representative**

ACS Plaza, Ground Floor, Senator Gil Puyat Avenue

cor Tordesillas Street, Makati

From August 2010 up to June 2012

**NCO**

**Customer Service Representative**

2nd Floor Blue Wave Blg. Mall

Sumulong Hiway Cor. Gil Fernando Ave. Marikina City

From October 26, 2009 to April 26, 2010

**WEST Contact Services Inc.**

**Technical Support Representative**

24TH Floor Exportbank Plaza Chino Roces Ave. Corner Buendia Ave. Makati City

From May 2009 to July 2009

**ALORICA PHILIPPINES**

**Technical Support Representative**

33rd Floor Wynsum Corporate Plaza, F. Ortigas Jr. Ave. Ortigas Center Pasig City

From July 2008 to February 2009

**GUARD-ALL ELECTRONIC Security System Inc.**

**Systems Programmer/Developer**

Cattleya Bldg., 235 Salcedo St., Legaspi Village, Makati City

From September 2003 to February 2005

## Personal Profile

***Date of birth : May 19, 1973***

***Age : 43 years old***

***Civil Status : Married***

***Height : 5 feet 4 inches***

##### Weight : 120lbs

***Citizenship : Filipino***

#### **Religion : Christian**