

Contact HR Consultant for CV No: 325888

E-mail: response@gulfjobseekers.com

Website: <http://www.gulfjobseeker.com/employer/cvdatabasepaid.php>

**RER OBJECTIVE**

* **To work hard with full determination and dedication to achieve organizational as well as personal goals.**
* **To work in a challenging environment that provides genius opportunities for learning**



**CORE COMPETENCIES:**

* **Good team Player**
* **Take initiative and performs task within time limit**
* **Very Flexible with the changes in work environment**
* **Ability to work under pressure**
* **Good organizational skill**
* **Qualification:**
* **Completed 10 years in hotel service.**
* **Well experienced in Banquet.**
* **Hardworking, creative and competent individual.**
* **Have knowledge in computer jobs and skills.**

**WORK EXPERIENCE AND DESCRIPTION:**

 ***Al Nahham Signature restaurant Manager (Banana Island Doha resort by Anantara***

***July 21, 2014 - still present***

* ***To ensure that all complaints, queries, and guests requests are dealt in a professional manner.***
* ***To maintain an up to date knowledge about the food & beverage and other departments***
* ***To ensure that all switchboard policies and procedures are followed accordingly.***
* ***Deals with the complaint, taking action and communicate this to the management.***
* ***To ensure high level of customer service is consistently maintained.***
* ***Assistant banquet operation Manager (Kempinski Dead Sea)***

***September 27, 2008 – June 08, 2014***

* ***Directly responsible for banquet and conference area, insure smooth able and profitable operation framework of our probity.***
* ***Liaison with conventions & sales to insure that our clients requirements are satisfactory with exceed their demands.***
* ***Conduct timely effective staff briefing daily to insure that correct info passed through the service and the supervision standards is being maintained.***
* ***Achieve departmental budget goals by maintain profits through increasing the sales revenue and efficient cost expenditure.***
* ***Responsible for the banquet’s department’s financial impact on the monthly catering department profit & Loss statement.***
* ***Accordantly forecasting business demands to ensure efficient staffing and food production implemented.***
* ***Always Aware at all times of the hotel status.***
* ***Exposed in dealing with guests from different nationalities.***
* ***Possesses a working knowledge of reservation department.***
* ***Ensures maximum guest satisfaction and adherence to the standard of service detailed in the Department Operations and Training Manual.***
* ***Assist in other F&B outlets and queries.***
* ***Solicit new walk-in guest to any of our group hotels.***
* ***Perfect understanding and coordination between F&B and Sales Executive.***
* ***Ensure always that the correct sign boards are prepared with correct name to welcome the guests on arrival.***
* ***Bartender (Marriott Dead Sea)***

***May 09, 2006 – September 20, 2008***

 ***Waiter (Bristol hotel Amman)***

***April 19, 2005 until April 29, 2006***

**ACADEMIC EXCELLENCE:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No.** | **Course** | **Board/University** | **Institute/School** | **Year of** |
|  |  |  |  | **Passing** |
|  |  |  |  |  |
| **1** | **TAD** | **2 years literature** | **Govt. High School salah Al Dien** | **2004** |
|  |  |  |  |  |
| **2** | **BA** | **Hotel management** | **Amon collage bachelor degree** | **2008** |
|  |  |  |  |  |



**SPECIAL SKILLS:**

* ***Professionalism.***
* ***Ability to work as a team member.***
* ***Communication skill.***
* ***Excellent negotiation skills.***
* ***Monitoring stock levels.***
* ***Observes deadlines & achieves result.***
* ***Demonstrated skills to use time effectively.***
* ***Allocates appropriate time & resources for completing work.***
* ***Adjust priorities as required.***
* ***Planning & Organizing.***
* ***Creativity.***
* ***P&L and budgeting – costing***
* ***Train the trainer***
* ***Team coaching levels***



**PERSONAL INFORMATION:**

|  |  |  |
| --- | --- | --- |
| ***Date of Birth*** | ***:*** | ***October 12, 1986*** |
| ***Place of Birth*** | ***:*** | ***Amman, Jordan*** |
| ***Age*** | ***:*** | ***30 years old*** |
| ***Sex*** | ***:*** | ***Male*** |
| ***Citizenship*** | ***:*** | ***Jordanian*** |
| ***Religion*** | ***:*** | ***Muslim*** |