**Azizillo**

**** PERSONAL DETAILS

 **Full name Azizillo**

 **Birth date** 27/02/1988

 **Nationality** Kyrgyzstan

 **E-mail** **azizillo.327991@2freemail.com**

# SUMMARY

 Strong team-player, skills developed through work in customer service. A creative and motivated person with the will to succeed, well-developed communication and teamwork skills. Also the ability to work efficiently as an individual. Reinforcing and expanding skills, knowledge and career development step by step constantly.

# WORK EXPERIENCE

**Sales Assistant**

 **“GUESS” -** Retail store**,** Kwangju, **South Korea** 2016 Feb – 2016 Dec

* Providing excellent shopping environment to customers and generating maximum business results
* **Assist customers during the sales process after the sale finish to follow up for new inquires**
* Developing and sustaining friendly relationships with customers
* Wishing customers on their birthdays and anniversary through SMS and emails
* Guiding and recommending clothes to customers matching with their personality
* Keeping store organized and clean and monitoring changing rooms
* **Follow up with grooming standards of the company as per company policy.**
* Taking cash and credit card payments and entering them in register

**Sales Assistant**

**“ZARA”** - Retail Store, Kwangju, **South Korea**  2013 Dec – 2016 Feb

* Greeting & welcoming all potential and existing customers to the store.
* Matching the customer’s needs to the right product.
* Willing to approach customers and able to close a sale.
* Working as part of the sales team providing excellent customer service.
* Dealing with and resolving customer complaints and concerns.
* Having team meeting and sharing best practice ideas with colleagues.
* Analyzing sales statistics and determining sales potential & inventory requirements.

# EDUCATION

**Diploma of Primary School**

* Russian High-school education 1994-2005

**Bachelor’s degree**

* Kyrgyz-Slavic Russian University 2005-2009

# KEY Skills AND COMPETENCIES

* **Teamwork:** Resourceful team player who excels at building trusting relationships with customers and colleagues
* **Computer literacy:** Extensive user of MS Word, Excel, PowerPoint, Outlook, Photo Shop and etc.
* **Leadership:** Goal-driven leader who maintains a productive climate and confidently motivates, mobilizes, and coaches employees to meet high performance standards.
* **Problem-solving:**  Innovative problem-solver who can generate workable solutions and resolve complaints
* **Planning/organizing:** Results-driven achiever with exemplary planning and organizational skills, along with a high degree of detail orientation.
* **Interpersonal:** Proven relationship-builder with unsurpassed interpersonal skills.

# Languages

**Native language**: Uzbek, Kyrgyz

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Listening** |  **Reading** |  **Writing** | **Speaking** |
| English | *Fluent* | *Fluent* | *Fluent* | *Fluent* |
| Russian  | *Fluent* | *Fluent* | *Fluent* | *Fluent* |
| Korean | *Fluent* | *Fluent* | *Fluent* | *Fluent* |
| Turkish |  *Good* |  *Good* |  *Good* | *Good* |

# OTHERS

**Interests**

Swimming, aerobics, soccer, national wrestling and reading books