**RESUME**

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| **ROMY****Email ID:** **romy.329270@2freemail.com** | **Visa: On Visit**  |
|  **Objective:** |

  To be part of an esteemed organization and fulfill my career aspirations whilst providing a reciprocal contribution in terms of commitment to work as System Administrator/ Network Administrator.

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| **Professional Summary:** |

* Overall 12 Years Of Experience as System Administrator/Technical Support Manager ofvarious Companies IT Department.
* Extensive Knowledge in MS Windows Server & Client OS Platform 2000, 2003, 2008 & 2012 & XP, Vista, Windows 7 & 8.1
* Experienced in Configuring & Managing Windows Server Administrative Services like Active Directory, Group Policies, DNS, DFS, DHCP, WSUS, IIS, FTP
* Knowledge in SAP and Lotus Notes Domino Server
* Technical Support, Troubleshooting & Problem Solving Skills
* Experienced in IT Project Management, Including New Office Setup, Software Project, Planning, budgeting, purchasing, vendor relations, and contract negotiation.

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| **Work Experience:** |

* ***Triton Group India and Africa – Jupiter Concern Lagos***

**Role: System Administrator/Technical Support Manager(Oct-2008 to Sept-2015)**

* Ensure maximum uptime of the all IT infrastructure & Applications are up and running.
* Perform day to day user administration & Customer Support across west Africa and india
* Handling IT procurement, Vendor Management, ISP Contracts, Licenses, SLA& Asset Management across branches
* Designed and deployed applications/systems as per the company requirement.
* System Analysis.
* Team Leader /Technical head for Africa
* Planning &Implementation of New IT Projects right from procurement till implementation
* Managing 2008,2012 Server Domain controller
* Firewall management & Network security(sonic wall and cyberoam)
* Server hardware ,Video Conference Equipemnts-Polycom,VSAT Lines
* Citrix Server, CCTV Surveillance /Support/Backup
* Lotus notes domino server.( Creating Email ID, Archive ETC)
* FTP server (2003 implemented server)
* ***2003 Computer Trading****,Dubai, UAE*

**Role:Customer Support Engineer (Dec-2006to May-2008)**

***Work Profile:***

* Perform day to day user administration & Customer Support
* Planning &Implementation of New IT Projects right from procurement till implementation
* Ensure maximum uptime of the all IT infrastructure &Software’s are up and running.
* Monitor Server Functions, Performance & Event Logs &Handling Experience on setting up New IBM X Series Servers, RAID, Installation and Managing of Server 2003 R2/2008 R2& Antivirus Management
* Implementing and Managing of Active Directory, AD Sites & Replications, DNS Zones, DHCP, DFS,FTP, IIS
* Managing of User Account Management, OU’s & Group Policies
* Implementing and Managing windows Patch management (WSUS)
* Managing Symantec Backup Exec includes files and Block Data& Data Recovery
* Managing L2 Cisco SMB Switches and Cisco Wireless Devices
* Good understanding aboutPort Security, Multicast,VLAN, Routing and Remote Security in Cisco Routers and Switches.
* Designed and deployed applications/systems as per the company requirement.
* Implementing and Managing Fortigate Firewallincludes creating a Security Policies, User Policies, Routing, VPN, IPS, IDS, DLP, Web Filtingand UTM.
* Setting up and Maintaining IT Data Security Policies including Servers, Networking, Backup & Users Policy
* Managing Data Backup includes files and Block Data& Data Recovery
* Optimizing the Performance of the Firewall, Network and Servers.
* HandlingIT procurement, VendorManagment, ISP Contracts, Licenses, SLA&Asset Management across branches
* Administration of IT Management and Activities includes IT Budgeting, Inventory, MIS Report.
* Managing Telecommunication PBX System (Hybrid& IP)& Voice Logger
* **Quantm Net Technologies Ltd***. Mumbai, India* (ASP IBM)

**Role: Customer Support Engineer (Sept-2004to July-2006)**

***Work Profile:***

Managing all IT Activities, Vendor& Asset Management, Documentation

Administration of Active Directory, DNS & DHCP, File Servers, Windows 2003, XP

Managing Maintaining Daily backupusingTape Drives (VERITASSoftware)

Maintaining and Troubleshooting of HP Servers, Desktops, and Laptops. Network Printers

Administration of Trend Micro Office Scan Corporate Edition

Configuration of MsOutlook& Troubleshooting of Various Software’s at client place

Managing Wireless Devices

* **Zodiac InfoTech***. Mumbai, India* (Trading)

**Role: Hardware and Network Engineer(April-2003to April-2004)**

***Work Profile:***

Day to day IT support /Hardware, installation maintains to Our Clients

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| **Academic & Technical Qualifications** |
| **Degree** | **University/Board** | **Year of Passing** |
| BCA | Vinayak Mission University-SALEM | 2016 |
| DIPLOMA inHardware and Networking | Jet king Hardware Institute -Mumbai | 2004 |
| Diploma in Software | From NIIT Mumbai | 2004 |
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|  **Personal Details:** |

Date of Birth : 20/04/1982

Nationality : Indian

Interests : Listening music, Cricket.

Marital Status : Married

Languages Known : English,Hindi,and Malayalam