

**JORGE LABASA RAGASA – CV No. 1991736**

A highly flexible individual and an excellent team player with proven ability to work under pressure, I am looking forward to work and contribute my knowledge and abilities for the growth of the company.

**KEY SKILLS**

* Customer service
* Attention to details
* Punctual and reliable
* Ability to cope and work under pressure

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| **PERSONAL INFORMATION** |  |
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| Birth date | October 29,1980 |
| Civil Status | Single |
| Height | 5’11” |
| Weight | 78 kg |
| Citizenship | Filipino |

Visa status Visit Visa December 28, 2016

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| **EDUCATIONAL ATTAINMENT** |  |
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| University of Lasalette Santiago City  (Undergraduate) | Bachelor of Science in Criminology  (1996-1998) |
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**WORK EXPERIENCES:**

(**September 25,1999 – November 23,2002**)

* Welcoming the guest.
* Maintain quality services and ensure consistency in food standards.
* Deliver exceptional guest experiences by taking orders, delivering food and managing all guest request.
* Work closely with customer to create an excellent dining experience.
* Volunteer for additional side work and staying late to managing closing shift duties.

**THE PENNINSULA MANILA HOTEL (DOORMAN trainee)**

**(March 15,2000 - April 30,2000)**

* Welcoming the guest upon arrival at the hotel lobby.
* Open and close the door for the hotel guest and offer an assistance**.**
* Maintain the drive way at all time to ensure the guest satisfaction upon arrival at the hotel.
* Confirmed to the guest their luggage after loading or unloading from the car.

**THE PENNINSULA MANILA HOTEL (BELLMAN trainee)**

**(June 25,2001 – Augost 15,2001)**

* Greet the guest upon arrival at the hotel lobby.
* Escort the guest going to room with their luggage.
* Explain the hotel facilities and timmings of the outlet.
* Maintain the standard of the hotel.

**SODEXHO COMPANY KSA (Augost 23,2006 – Augost 29,2008)**

**Head Waiter and Driver**

* Assistingcustomer and providing whatever they need.
* Handling the guest query at all times.
* Handling the guestcomplain**.**

**LOCKHEED GLOBAL SECURITY AND INVESTIGATION SERVICES INC.**

**Security Guard –Rockwell Leisure Club Makati City (July 25,2012 up to present)**

* Welcometheguest.
* Assist the customer at all times.
* Monitor closely to provide excellent customer satisfaction.
* Follow safety protocols and hotel procedures at all time.

**REFERRENCES:**

Available upon request

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| **JORGE LABASA RAGASA – CV No. 1991736**  To arrange interview with me, please send your company name, vacancy and salary details to my HR Consultant [cvcontacts@gulfjobseekers.com](mailto:cvcontacts@gulfjobseekers.com) Whatsapp +971504753686  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |