

**JITHESH**

|  |  |
| --- | --- |
|  | [**JITHESH.332232@2freemail.com**](mailto:JITHESH.332232@2freemail.com) |

|  |  |  |  |
| --- | --- | --- | --- |
|  |  |  |  |
|  |  |  |  |

|  |
| --- |
| **CAREER OBJECTIVE** |

To build a successful career in the field of Information Technology Industry, utilizing my analytical, problem solving, communication and interpersonal skills and fast learning abilities.

|  |
| --- |
| **TECHNICAL SKILLS** |

* **CCNA (Cisco certified network associate**) –course done
* **MCSA( Microsoft certified system associate)** –course done
* **MSExchange Server 2010: Exchange Server Managing and Outlook configurations.**

–course done

* **ITIL**–course done
* **Hardware**: Assembly, troubleshooting, installation, configuration and maintenance of operating systems and software, partitioning, etc.
* **Incident Resolving.**
* **Monitoring Application Servers.**
* **SQL Basic issues finding (Timeouts, Deadlocks, Blockings.etc).**
* **D-List Management Create, Modify, Delete –in Exchange Admin Center.**

|  |
| --- |
| **EDUCATION DETAILS** |
| |  |  |  |  | | --- | --- | --- | --- | | **B.TECH.(IT)** | **KMCT College Of Engg., Kallanthode** | **2013** | **64%** | | **HSC** | **D.G.H.S.S, Tanur** | **2009** | **74%** | | **SSLC** | **G.H.S.S, Ezhur.** | **2007** | **75%** | |

|  |
| --- |
| **EXPERIENCE** |
| **4view Technologies**  **Client Company: Gensuite Software Systems & Services Pvt. Ltd.**  **Designation:** System Engineer  **Department:** IT  **Experience:** MAY 2015- JULY 2016  **Roles and Responsibilities:**   * Installs and maintains operating systems and third party applications. * Maintaining the Antivirus Server and applying patches through Network. * Day to Day backing up data. * Maintaining and troubleshooting of desktop PC’s. * Installing & Configuration of Troubleshooting S/W and H/W problems. * Incident Resolving. * Provide basic customer support. * D-List Management Create, Modify, Delete –in Exchange Admin Center.   **Skill and exposed area:**   * Monitoring and maintenance of servers. * Managing email, antispam, virus protection and their updates. * Monitoring the Client systems for technical & software issue. * Installs and maintains operating systems and third party applications * Monitoring application errors, timeouts, database blockings and deadlocks. * Maintaining and Configuring the 2003 and 2008 Server Active Directory, DNS, * Maintaining and Configuring the 2003 and 2008 Server Active Directory, DNS, * Basic Maintenance of 2003 and 2008 domain controllers. |

|  |
| --- |
| **AREA OF INTEREST** |
| **1. Network Engineer**  **2. Desktop Engineer**  **3.Network Support Engineer** |

|  |
| --- |
| **HOBBIES** |
| **browsing ,traveling, listening to music , Playing cricket** |
|  | |

|  |
| --- |
| **B.TECH. ACADEMIC PROJECT** |
| **Main Project Title :** ***'Travel Enquiry Tracking System'*** |
| **Mini Project Title : ‘ *Insurance Policy Management System’*** |

|  |  |  |
| --- | --- | --- |
| **PERSONAL DETAILS** | | |
|  | Name : Jithesh  Nationality : Indian  Date of Birth : 26 dec 1991  Gender : Male  Language : English, Malayalam, Hindi |  |

**DECLARATION**

I hereby declare that all the above information are true and correct to best of my knowledge.