

 **JITHESH**

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|  | **JITHESH.332232@2freemail.com** |

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| **CAREER OBJECTIVE** |

To build a successful career in the field of Information Technology Industry, utilizing my analytical, problem solving, communication and interpersonal skills and fast learning abilities.

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| **TECHNICAL SKILLS** |

* **CCNA (Cisco certified network associate**) –course done
* **MCSA( Microsoft certified system associate)** –course done
* **MSExchange Server 2010: Exchange Server Managing and Outlook configurations.**

–course done

* **ITIL**–course done
* **Hardware**: Assembly, troubleshooting, installation, configuration and maintenance of operating systems and software, partitioning, etc.
* **Incident Resolving.**
* **Monitoring Application Servers.**
* **SQL Basic issues finding (Timeouts, Deadlocks, Blockings.etc).**
* **D-List Management Create, Modify, Delete –in Exchange Admin Center.**

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| **EDUCATION DETAILS** |
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| **B.TECH.(IT)** | **KMCT College Of Engg., Kallanthode** | **2013** |  **64%** |
| **HSC** | **D.G.H.S.S, Tanur** | **2009** | **74%** |
| **SSLC** |  **G.H.S.S, Ezhur.** | **2007** | **75%** |

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| **EXPERIENCE** |
| **4view Technologies****Client Company: Gensuite Software Systems & Services Pvt. Ltd.****Designation:** System Engineer**Department:** IT**Experience:** MAY 2015- JULY 2016**Roles and Responsibilities:*** Installs and maintains operating systems and third party applications.
* Maintaining the Antivirus Server and applying patches through Network.
* Day to Day backing up data.
* Maintaining and troubleshooting of desktop PC’s.
* Installing & Configuration of Troubleshooting S/W and H/W problems.
* Incident Resolving.
* Provide basic customer support.
* D-List Management Create, Modify, Delete –in Exchange Admin Center.

**Skill and exposed area:*** Monitoring and maintenance of servers.
* Managing email, antispam, virus protection and their updates.
* Monitoring the Client systems for technical & software issue.
* Installs and maintains operating systems and third party applications
* Monitoring application errors, timeouts, database blockings and deadlocks.
* Maintaining and Configuring the 2003 and 2008 Server Active Directory, DNS,
* Maintaining and Configuring the 2003 and 2008 Server Active Directory, DNS,
* Basic Maintenance of 2003 and 2008 domain controllers.
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| **AREA OF INTEREST** |
| **1. Network Engineer****2. Desktop Engineer****3.Network Support Engineer** |

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| **HOBBIES** |
| **browsing ,traveling, listening to music , Playing cricket**   |
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| **B.TECH. ACADEMIC PROJECT** |
|  **Main Project Title :** ***'Travel Enquiry Tracking System'***   |
| **Mini Project Title : ‘ *Insurance Policy Management System’***  |

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| **PERSONAL DETAILS** |
|  | Name : JitheshNationality : IndianDate of Birth : 26 dec 1991Gender : MaleLanguage : English, Malayalam, Hindi |  |

 **DECLARATION**

I hereby declare that all the above information are true and correct to best of my knowledge.