

[AMRO.332272@2freemail.com](mailto:AMRO.332272@2freemail.com)

AMRO

**OBJECTIVE:**

As a bright ambitious person, I enjoy working in a fast paced, highly motivating position where I can assist others while challenging and expanding my knowledge and understanding of the task at hand. I am seeking a position that will utilize my skills and offer the chance for advancement as well as allow me the opportunity to gain additional skills and experience.

**PROFILE SUMMARY:**

* Work in any environment and with any team.
* Work under pressures and realize other experiences and developing my experience.
* Good communicate with all type of people.
* System administrator Network Engineer and system Maintenance Engineer. Proficient in all areas related to the implementation, managing and maintaining Information Technology resources and services.
* Strong negotiation, interpersonal skills and attention to details.

**WORK EXPERIENCE:**

**From 1/11/2009-until present, Al Ain Cromwell Hospital - City: Al Ain**

**Job Title: Senior System Operator**

**Responsibilities:**

* Responsibility of managing and distributing IT related works on each other IT team.
* Responsible for the HIM, Windows OS, Antivirus. Windows 2008 R2 servers.
* User requirement study/survey and conducting user trainings.
* Master data maintenance and Domain administrator.
* Bug reporting and documentation-installing software patches.
* Configuration on network for the POS setup.
* Keep track on new user requirement and following up the process.
* Installation of network configuration for the PC, printer/scanner and other network devices.
* Maintaining the logs for technical support & service for the hardware/software from the supplier and troubleshooting.
* Configuring IP-Cisco telephone system extension and Cisco P.A.B.X router serves for the users.
* Maintaining lab interface result and analyze output.
* Design Employ ID card.
* Configuring time attends user and creating police for check in/out.
* Provide project status update to reporting manager on a regular basis and highlight for foreseen issues or project risks.
* Coordinate user acceptance testing to ensure delivered product is verified and accepted by the end users.
* Submit monthly KPI, IT services availability and compliance reports.
* Responsible for backup and restore data in case any disaster or required.
* Support and solve end issue related to HIM and local work stations.
* Responsible for Configuring and analyses for HIS ERP applications.
* Analyze and configure work flow for all new applications running within the organization.
* Maintaining and configure mail server users and backup.
* Domain administrator, configure users policy.
* Configure ERP.

From 21/3/2007- 25/5/2009, ADNOC-GASCO - City: Abu Dhabi-AL Ruwais

**Job Title: Electronic and Telecommunication Engineering**

**Responsibilities:**

* Calibration of electronic test equipment in instrument Dept.
* Communication P.A.B.X unit for upgrading the telephones lines.
* Communication installing new telephones lines and solving troubleshooting.
* Upgrading the new analyzers system in trains 1&2 process lines, also install new sample system point.
* Part of team for control room in auditing network cabling.
* Changing and Calibrate Analyzer System.
* Calibrate and Checking a Hazard area System for the analyzer.
* Maintenance of lab test equipment and calibrate cylinders for analyzer.
* Upgrading new system for cooling water control room.
* Install new Windows and M.S Office.

From 21/7/2006- 20/3/2007, Golden Hand Shop - City: Al Ain

**Job Title: Electronic and Computer Eng.**

* Work in maintenance and installing computer software/hardware.

**PROFESSIONAL EDUCATION:**

* BSc. COMPUTER ENGINEERING with Honor Degree – 2009

COMPUTER MAN COLLEGE FOR COMPUTER STUDIES (AL MASHERQ UNIVERSITY)

* Schools: Primary (Audltobah)-preparatory (Muwiaa)-secondary (Khalid).

**COURSES:**

* CCNA
* DBA Administrations in Oracle 10 certified
* Certified in Maintenance of Telephones
* Analyzer System

### **OTHER SKILLS**

* Work in Sudan insurance and non-insurance in maintenance and telecom department for three month after graduate (1/1/2006-31/3/2066)
* Work for two weeks in GC 200 analyzer for Gasco.
* Work in two weeks in layout cables and joint for Gasco.

**PERSONAL INFORMATION:**

Date of Birth : 21/3/1981

Nationality : Sudan

Language Known : English, Arabic

**-UAE Driving License**