****

**MASHOOD**

[**Mashood.332295@2freemail.com**](Mashood.332295@2freemail.com)

**OBJECTIVE**

To Expertise in the field of Information Technology and become a member of a dynamic and growth oriented organization, where I can contribute substantially and enhance my capabilities & skills through individual effort and team work

**ACADEMIC PROFILE**

* Bachelor degree in **Bachelor Of Commerce (BCom)**
* Passed Higher Secondary in **Commerce**.
* Secondary school certificate passed.

**CERTIFICATIONS**

* Cisco Certified Network Associate (CCNA)
* Microsoft Certified IT Professional (MCITP) (**MC ID :** 8639874)

**TECHNICAL PROFILE**

* Successfully completed **CCNA**.
* Successfully completed **MCITP**.

**PROFESSIONAL EXPERIENCE**

**1) Fobae Info Tech** Pvt Ltd Bangalore, India

System Engineer (05/06/2016 to 25/11/2016)

* Installed, configured and DC Windows 2008 Servers
* Created and maintained Active Directory Users, Groups, OUs and Computers
* Monitored all Servers using Reliability Performance Monitor, Network Monitor and Event Viewer
* Configured, troubleshoot mail clients MS outlook and outlook express
* Labeled assets and kept up to date reports of inventory
* Troubleshoot hardware and OS problems in systems, set up local and network printers

**2) SYSNOVA INFOTECH Pvt Ltd**

IT Support **(**10/06/2015 to 30/05/2016**)**

* Installed and configured windows server 2008 and 2003 includes AD, DNS, DHCP
* Configured mail clients on user’s system, Installed updates on servers
* Updated windows servers and clients using WSUS server.
* Labeled assets and kept up to date reports ofinventory
* Troubleshoot hardware and OS problems in systems, set up local and network printers
* Repaired or reinstalled OS such as, windows 7,windows 8,windows 10
* Configured, troubleshoot mail clients MS outlook and outlook express

**TECHNICAL PROFICIENCIES**

* Microsoft2008 servers, Hyper V, IIS, Windows Client OS
* Good understanding on storage technologies SAN/NAS,iSCSI and NFS.
* Good Knowledge on Exchange server 2010
* Ticketing tools such as Service now , remedy
* Good knowledge in Cisco Switches, Cisco routers,Cisco IOS, Modems
* Adobe Photoshop, Adobe Light room, MS Office Etc.

**AREA OF INTEREST**

* Desktop Support , Windows System Administration, Network Administration

**PERSONAL DETAILS**

Date of Birth : 02-06-1989

Gender : Male

Marital status : Single

Nationality : Indian

Languages Known : English, Hindi, Malayalam

Place : Kannur, Kerala

**DECLARATION**

I hereby declare that the details furnished above are correct, to the best of my knowledge