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**AhmeD**

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Information Technology

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**SUMMARY**

To find a challenging job that would be added to my experience for managing and support diverse sets of IT technologies and systems management, seeking an opportunity to join a dynamic organization in a suitable position that is seeking to leverage my skills.

**SKILLS**

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| VMWare | Troubleshooting | Network Administration |
| MCITP | Cisco Technologies | HTML |
| CCNA | Management | Active Directory |
| Hardware Maintenance | Computer Science | GPS Applications |
| CRM | WordPress | All Windows Platform |
| Juniper | ITIL | TMG & Firewall servers |
| Dhcp | DNS | Windows Server |
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**EXPERIENCE**

**Deem Al Sabah Contracting Riyadh, KSA** *11 / 2015 – 07/2016*

***IT Manager***

• Implement all strategies for all IT operations.

• Upgrade to all systems as per requirement.

• Analyze all IT infrastructures and prepare reports.

• Design and execute all IT policies and procedures to design all IT infrastructures.

• Maintain compliance to all standards and policies and administer efficient working of all IT equipment's and

hardware and manage all communication with operation management team.

• Design Network Layouts/Designs.

•Provide support to all software works and used by our company.

• Configuration of CCTV IP & Analog Cameras, DVR, NVR.

• Setup and Administration DVR Floor cameras.

• Configuring & troubleshooting Network problems.

• Planning, Design, Implementation and many things related with IT Infrastructure and IT Management.

**Asset Technology Group – Cairo, Egypt** *04 / 2014 – 04/2015*

***IT Coordinator***

• Responsible for planning/execution of new projects and utilize available technical support staff and resources.

• Resolve Level 2 and 3 issues in systems and network.

• Installation and configuration of Network printers with SMB and other service support.

• Configuration of Time Attendance and Access Control.

• Preparation and implementation of Disaster Recovery Plans (DRPs) for critical services.

• Setup and Administration of centralized Antivirus System of Kaspersky.

• Monitoring Network/System operations and daily check system security and machine performance.

• Prepare daily report about GPS.

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| **Egyptian Armed Forces** | *03 / 2013 - 02 / 2014* |

***Technical Support***

* Installation/configuration.
* Operations and maintenance of systems hardware and software and related infrastructure.
* This individual participates in technical research and development to enable continuing innovation within the infrastructure.
* This individual ensures that system hardware, operating systems, software systems, and related procedures adhere to organizational values, enabling staff and Partners.

**EDUCATION**

**BACHELOR OF Computers & Information**

**Major in Computer Science**

**Year graduate: 2012**

**COURSES**

**N+**

**CCNA (Cisco Certified Network Associate).**

**CCNP (Cisco Certified Network Professional).**

**MCSA (Microsoft Certified Solutions Associate ).**

**MCSE (Microsoft Certified Solutions Expert ).**

**LANGUAGE**

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| **Arabic** | Native language |
| **English** | Very Good |