**Tamer**

Tamer.332931@2freemail.com

Objectives:

**Seeking for a challenging opportunity, acquiring experience by which my skills and knowledge be effectively utilized and enchaced**

Working Experiences

 COMPANY: **ABU DHABI COMMERCIAL BANK**

FROM MAY 2015 TILL PRESENT

Job title: senior relationship officer

* Consumer banking
* Islamic banking
* Multi products

Company: **AL HILAL BANK**

From April 2013 till MARCH 2015

Job Title: Sales & Service Officer

(All Retail Products)

* Personal Finance
* Home Finance
* Auto Finance
* Credit Cards

Company: **ABU DHABI ISLAMIC BANK**

From June 2012 till March 2013

Job Title: Sales & Service Officer

(All Retail Products)

* Personal Finance
* Home Finance
* Auto Finance
* Credit Cards

Company: **ACE LIFE INSURANCE COMPANY – EGYPT**

From Feb 2011 till May 2012

Job Title: Financial Advisor

* Educate customers on the type of insurance the company is providing.
* Keeping a market comparison on different competitors.
* Analyzing the best possible Insurance to meet the customer needs.
* Providing after service sales call.

Company: **RAK BANK**

From Sept 2009 till Sept 2010

Job Title: Relationship Officer

* Ensure excellent customer service.
* Responds to customer inquiries.
* Promote & cross sell all retail products

Company: **BARCLAYS BANK**

From May 2008 till June 2009

Job Title: Auto Finance Representative

* Selling auto products to the retail customer
* Ensuring Targets are met every month

Training:

**(RAKACADEMY)**

* Customer service skills
* Communications skills
* Sales skills
* Presentation skills
* Writing email skills

Personal Qualifications:

* Marketing &Selling skills.
* Time management &organizational skills, ability to work under pressures.
* Communication & Interpersonal skills.
* Focusing on results& assuring that targets are always met.
* Accurate & Alert.
* Customer Centric.

Personal Details:

Date of Birth: 20 may 1984

Driving License: Dubai – UAE

Type of Visa: UAE Residence

Education:

Kafrelshekh University - Egypt

Graduated 2007

Bachelors in Faculty OfSocial Service

Language Known:

Arabic: Excellent

English: Excellent