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| Manjesh  [Manjesh.333900@2freemail.com](mailto:Manjesh.333900@2freemail.com)  **Sr. SAP BASIS Consultant – Level 3** |  |
| CAREER PRECISE A result oriented I.T Professional with 10 years of experience in IT Service Management, System Management, Database Management, Application Testing and Web Management. EXPERIENCEHewlett Packard Enterprise, Bengaluru, India — *Technology Consultant II*JULY 2016 – PRESENT **Project: Upgrade/Support**  **Client: Confidential**  **Role: Sr. SAP BASIS Consultant - Level 3**  **Environment: SAP ECC 6.0, Solution Manager 7.0, RHEL 64bit, Oracle 11g.**  **Team Size: 10**  Responsibilities / Deliverables:  **Upgrade: -**  - Kernel and Support Pack Stack Upgrades in DQP systems.  **Support: -**  - Bi-weekly System refresh for ECC systems.  - Execution of SAP transports and resolve SAP transport problems.  - Administration of interfaces between SAP and external systems.  - Lock reviews and OS level (UNIX) File system issues.  - SAP Note implementations, SAP user management, SAP parameter verification and changes.  - Printer Administration and STMS Configuration/Administration.  - Maintain system profiles and defining operation modes.  - Administration of SAP R/3 database using BRTools.  - Participated in performance analysis and performance tuning in all production Systems.  - Participation in support process improvements.  - Liaising with functional/other technical (ABAP) teams for resolution and improvisation of the overall SAP system.  - House-keeping and Trouble-shooting  - Technical and Process documentation.  - SUM Tool.  - Knowledge of Solution Manager System. SCS IT Technology, Bengaluru, India — Sr. *SAP BASIS Consultant*JULY 2011 – JUNE 2016 **PROJECTS: -**  **Organization: SAP | MARCH 2014 - PRESENT**  **Project: Support/Optimization**  **Client: Confidential**  **Role: Sr. SAP Basis Consultant**  **Environment: SAP ABAP Stack (BASIS COMPONENT – Client Server Technology)**  **Team Size: 25**  Responsibilities / Deliverables:  - SAP Incident and Problem Analysis via SAP Online Support Services (OSS).  - Deep RCA till extracting C-stacks from core dump.  - Memory Management.  - SAP System Start/Stop and Trouble-shooting.  - Administration/Trouble-shooting of ICM/Web Dispatcher and Load-balancing of the same.  - SAP gateway – Configuration of SAP & non – SAP systems, External program -GW registration.  - Administration/Trouble-shooting of Enqueue Server and Message Server  - RFC (Remote Function Call) administration and troubleshooting.  - Performance tuning.  - Liaising with functional/other technical (ABAP) teams for resolution and improvisation of the overall SAP system.  - Exposure to HANA.  - Technical and Process documentation.  Trainings Pursued:  - Change and Transport Systems (CTS) and debugging of the issues.  - Introduction and Architecture of HANA.  - Rolling Kernel Switch (RKS).  - Unix environment.  **Organization: SCS IT Technology | JULY 2011 – FEBRUARY 2014**  **Project: Support/Upgrade/Implementation**  **Client: Confidential**  **Role: SAP Basis Consultant**  **Environment: SAP ECC 6.0, Solution Manager 7.0, IBM AIX 64bit, Oracle 10g/11g.**  **Team Size: 15**  Responsibilities / Deliverables:  **Implementation: -**  - Installations of ECC systems across DQP landscape using SWPM and debugging of the issues.  **Upgrade: -**  - Upgrade of ECC 6.0 EHP6 to EHP7 using Solution Manager 7.0.  - Kernel Upgrades and Support Pack implementation in DQP systems.  **Support: -**  - System Copy/refresh for ECC systems.  - Applying OSS Notes.  - Printer Administration and STMS Configuration/Administration.  - Maintain system profiles and defining operation modes.  - Administration of SAP R/3 database using BRTools.  - Setting up of the Disaster Recovery Systems/Fallback Test's.  - Participated in performance analysis and performance tuning in all production Systems.  - Participation in support process improvements.  - Central User Administration and Trouble-shooting  - Database Monitoring.  - Liaising with functional/other technical (ABAP) teams for resolution and improvisation of the overall SAP system.  - Collaboration with the stakeholders for Migration, Capacity/Resource planning and High Availability.  - House-keeping and Trouble-shooting  - Technical and Process documentation.  - SUM Tool. Spice Digital Ltd., Mohali — *Sr. Software Engineer*JULY 2008 – JUNE 2011i-Zone Systems, Kochi — *IT Support Engineer*MAY 2006 – JUNE 2008 | ACHIEVEMENTS - Received appreciation for providing excellent SLA based SAP support to client.  - Received appreciation for providing excellent project delivery and winning clients trust. SKILLS **SAP**: SAP R/3/Netweaver platform 7.2x/7.4x, Solution Manager  **Server OS**: Microsoft Windows Server 2003/2008/2012, RHEL5.x/RHEL6.x, AIX 6.x  **Database**: Oracle 10g/11g, 12c, MS SQL Server 2000/2005/2012, MySQL, SAP HANA SPS 08/09 CERTIFICATION  * **SAP® Certified Technology Associate - System Administration (Oracle DB) with SAP NetWeaver 7.31**   SAP Certification ID:   * **ITIL® Foundation Certificate in IT Service Management**   ITIL Certification ID:   * **Microsoft® Certified Solutions Associate**   Microsoft Certification ID:   * **Oracle® Forms Certified Professional**  EDUCATIONAnna University, Chennai — *Bachelor of Engineering (Information Technology)*APRIL 2002 - APRIL 2006School State Board, Kerala — *Science*MARCH 1998 - MARCH 2002TRAININGSAP Technology Associate - System Administration (Oracle DB) with SAP NetWeaver 7.31.  * Atos India Pvt. Ltd. (Chennai)  Oracle Forms Developer/Database Administrator Training Programme.  * Aptech/Pinnacle Training Center (Kochi)  PERSONAL Date of Birth: 17.05.1984 LANGUAGES English, Hindi, Tamil, Arabic, Malayalam REFERENCES Furnished upon request. |