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| ManjeshManjesh.333900@2freemail.com **Sr. SAP BASIS Consultant – Level 3** |  |
| CAREER PRECISEA result oriented I.T Professional with 10 years of experience in IT Service Management, System Management, Database Management, Application Testing and Web Management. EXPERIENCEHewlett Packard Enterprise, Bengaluru, India — *Technology Consultant II*JULY 2016 – PRESENT**Project: Upgrade/Support****Client: Confidential****Role: Sr. SAP BASIS Consultant - Level 3****Environment: SAP ECC 6.0, Solution Manager 7.0, RHEL 64bit, Oracle 11g.****Team Size: 10**Responsibilities / Deliverables:**Upgrade: -**- Kernel and Support Pack Stack Upgrades in DQP systems.**Support: -**- Bi-weekly System refresh for ECC systems.- Execution of SAP transports and resolve SAP transport problems.- Administration of interfaces between SAP and external systems.- Lock reviews and OS level (UNIX) File system issues.- SAP Note implementations, SAP user management, SAP parameter verification and changes.- Printer Administration and STMS Configuration/Administration.- Maintain system profiles and defining operation modes.- Administration of SAP R/3 database using BRTools.- Participated in performance analysis and performance tuning in all production Systems.- Participation in support process improvements.- Liaising with functional/other technical (ABAP) teams for resolution and improvisation of the overall SAP system.- House-keeping and Trouble-shooting- Technical and Process documentation.- SUM Tool.- Knowledge of Solution Manager System.SCS IT Technology, Bengaluru, India — Sr. *SAP BASIS Consultant*JULY 2011 – JUNE 2016**PROJECTS: -** **Organization: SAP | MARCH 2014 - PRESENT****Project: Support/Optimization****Client: Confidential****Role: Sr. SAP Basis Consultant****Environment: SAP ABAP Stack (BASIS COMPONENT – Client Server Technology)****Team Size: 25**Responsibilities / Deliverables:- SAP Incident and Problem Analysis via SAP Online Support Services (OSS).- Deep RCA till extracting C-stacks from core dump.- Memory Management.- SAP System Start/Stop and Trouble-shooting.- Administration/Trouble-shooting of ICM/Web Dispatcher and Load-balancing of the same.- SAP gateway – Configuration of SAP & non – SAP systems, External program -GW registration.- Administration/Trouble-shooting of Enqueue Server and Message Server - RFC (Remote Function Call) administration and troubleshooting.- Performance tuning.- Liaising with functional/other technical (ABAP) teams for resolution and improvisation of the overall SAP system.- Exposure to HANA.- Technical and Process documentation.Trainings Pursued:- Change and Transport Systems (CTS) and debugging of the issues.- Introduction and Architecture of HANA.- Rolling Kernel Switch (RKS).- Unix environment.**Organization: SCS IT Technology | JULY 2011 – FEBRUARY 2014****Project: Support/Upgrade/Implementation****Client: Confidential****Role: SAP Basis Consultant****Environment: SAP ECC 6.0, Solution Manager 7.0, IBM AIX 64bit, Oracle 10g/11g.****Team Size: 15**Responsibilities / Deliverables:**Implementation: -**- Installations of ECC systems across DQP landscape using SWPM and debugging of the issues.**Upgrade: -**- Upgrade of ECC 6.0 EHP6 to EHP7 using Solution Manager 7.0.- Kernel Upgrades and Support Pack implementation in DQP systems.**Support: -**- System Copy/refresh for ECC systems.- Applying OSS Notes.- Printer Administration and STMS Configuration/Administration.- Maintain system profiles and defining operation modes.- Administration of SAP R/3 database using BRTools.- Setting up of the Disaster Recovery Systems/Fallback Test's.- Participated in performance analysis and performance tuning in all production Systems.- Participation in support process improvements.- Central User Administration and Trouble-shooting- Database Monitoring.- Liaising with functional/other technical (ABAP) teams for resolution and improvisation of the overall SAP system.- Collaboration with the stakeholders for Migration, Capacity/Resource planning and High Availability.- House-keeping and Trouble-shooting- Technical and Process documentation.- SUM Tool.Spice Digital Ltd., Mohali — *Sr. Software Engineer*JULY 2008 – JUNE 2011i-Zone Systems, Kochi — *IT Support Engineer*MAY 2006 – JUNE 2008  | ACHIEVEMENTS- Received appreciation for providing excellent SLA based SAP support to client.- Received appreciation for providing excellent project delivery and winning clients trust.SKILLS**SAP**: SAP R/3/Netweaver platform 7.2x/7.4x, Solution Manager**Server OS**: Microsoft Windows Server 2003/2008/2012, RHEL5.x/RHEL6.x, AIX 6.x**Database**: Oracle 10g/11g, 12c, MS SQL Server 2000/2005/2012, MySQL, SAP HANA SPS 08/09CERTIFICATION* **SAP® Certified Technology Associate - System Administration (Oracle DB) with SAP NetWeaver 7.31**

SAP Certification ID: * **ITIL® Foundation Certificate in IT Service Management**

ITIL Certification ID: * **Microsoft® Certified Solutions Associate**

Microsoft Certification ID: * **Oracle® Forms Certified Professional**

EDUCATIONAnna University, Chennai — *Bachelor of Engineering (Information Technology)*APRIL 2002 - APRIL 2006School State Board, Kerala — *Science*MARCH 1998 - MARCH 2002TRAININGSAP Technology Associate - System Administration (Oracle DB) with SAP NetWeaver 7.31.* Atos India Pvt. Ltd. (Chennai)

Oracle Forms Developer/Database Administrator Training Programme.* Aptech/Pinnacle Training Center (Kochi)

PERSONALDate of Birth: 17.05.1984LANGUAGESEnglish, Hindi, Tamil, Arabic, MalayalamREFERENCESFurnished upon request. |