

**REYNALDO**

**REYNALDO.334112@2freemail.com**

**OBJECTIVE:**

*To be part of a company or institution that will enhance my knowledge and will provide working experience, opportunity for professional development and career growth as a prospective member of the industry.*

**PROFESSIONAL EXPERIENCE:**

**LBC Express Inc.**

Telecommunication Associate

March 2014 – August 2014

**Responsibilities:**

* **Monitor all connections of LBC branches.**
* **Report Downtime connection of LBC branches to their respective telco providers**
* **Provide backup connection for LBC branches.**

**LBC Express Inc.**

I.T Servicedesk Analyst/Technical Support Engineer

August 2014 – December 2016

**Responsibilities:**

* **Support all applications of LBC branches local and international.**
* **Support hardware issues of LBC branches local and international**
* **Resets email password through active directory.**
* **Create accounts through active directory.**
* **Lan troubleshooting**
* **Printer troubleshooting**
* **Install applications and software for back end office.**
* **Support application issues for back end office.**
* **Support hardware issues for back end office.**
* **Monitor CCTV**
* **Check and Monitor Server room.**
* **Create tickets.**

**Nera Philippines**

On-the-Job Trainee

Field Engineer

July 2013 – October 2013

**Responsibilities:**

**OJT Trainee**

* **Prepare all atm, debit, credit cards terminal, pos terminal.**
* **Troubleshoot all atm, debit, credit cards terminal and pos terminal.**
* **Deliver all atm, debit, credit cards terminal and pos terminal to clients.**
* **Replace defective all atm, debit, credit cards terminal and pos terminal.**

**EDUCATIONAL BACKGROUND/ACHIEVEMENTS:**

2007 – 2012 *Graduate,* B.S. Information Technology, Adamson University, Ermita Manila, Philippines

2004– 2008 *Graduate*, Academia Institution De San Pedro, San Pedro Laguna, Philippines

1997 – 2003 *Graduate*, Academia Institution De San Pedro, San Pedro Laguna, Philippines

**PROFILE**

*AGE:* 25

*BIRTHDAY:* August 05, 1991

*GENDER:* Male

*HEIGHT:* 5’6

*CIVIL STATUS:* Single

*CITIZENSHIP:* Filipino

VISA: Tourist

*SKILLS:*

* Proficient in basic computer programs: Microsoft software (MS Word and MS Excel)
* Good written and oral communication skills
* Ability to multi-task in a fast-paced environment
* Able to perform task even under pressure

**DECLARATION**

It is hereby declared that the following information is, with all honest intentions, true and precise.